Exalate for Zendesk: how to display a remote issue link in a custom field

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This article shows how to synchronize the remote issue link to a custom field on destination instance.

Destination side

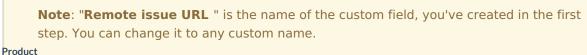
1. Add a URL custom field. Let's name it remotelssueUrl .

Note: For more information about custom fields, please read the Atlassian documentation on Adding a custom field

2. Add the code below into the Incoming sync.

// remotelssueUrl is provided in the incoming sync script

issue.customFields."Remote issue URL".value = remotelssueUrl



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