

Initiate a Private Connection in Script Mode for Jira On-premise

Last Modified on 01/15/2026 8:12 pm EST

Note: For Private Connections:

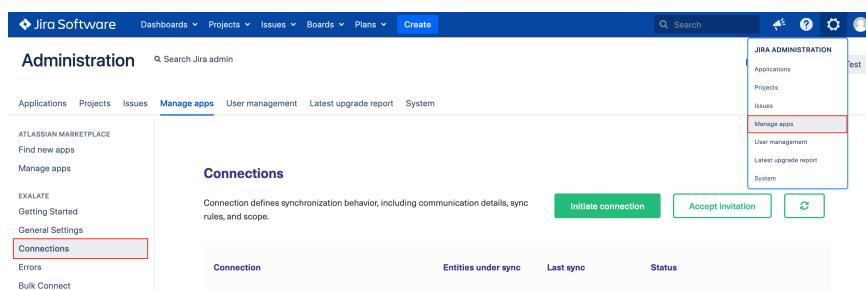
- an instance you have access to is considered a public side.
- an instance you don't have access to is considered a private side: destination instance.

The main difference between private and public connection types is whether the HTTP/HTTPS requests are initiated from one side or from both sides. In this case, HTTP/HTTPS requests are initiated from the destination's private side only.

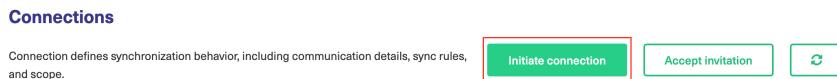
Initiate a Private Connection from Jira On-premise

1. Navigate to the **Connections** tab in the Exalate console.

Click **Settings** → **Apps** & click **Connections** under the **Exalate** menu.



2. Click **Initiate Connection**.



3. Click '**I don't have a URL**'

If the destination instance is in a private network click **I don't have a URL**.

4. Choose a **Script** connection mode.

5. Click **Next**.

Initiate connection

Destination instance URL ⓘ

✓ I don't have a URL ✖

Choose the configuration type

Basic

- Automatic configuration of basic fields
- Sync rules cannot be edited
- Only Issues can be synced
- Recommended for use cases of basic complexity

Visual

- Low-code, visual interface
- Configure both sides of the connection using a single interface
- Recommended for use cases of basic to intermediate complexity

Script

- Groovy-based scripting
- Configure each side of the connection separately
- Recommended for use cases of basic to advanced complexity

Next

6. Enter Connection information & Click **Next**

Field	Description
Local instance short name	A short name for your instance
Destination instance short name	A short name for the destination instance
Connection name	Name of the connection
Description	Description of the connection

Initiate connection

Connection information

Local instance short name*

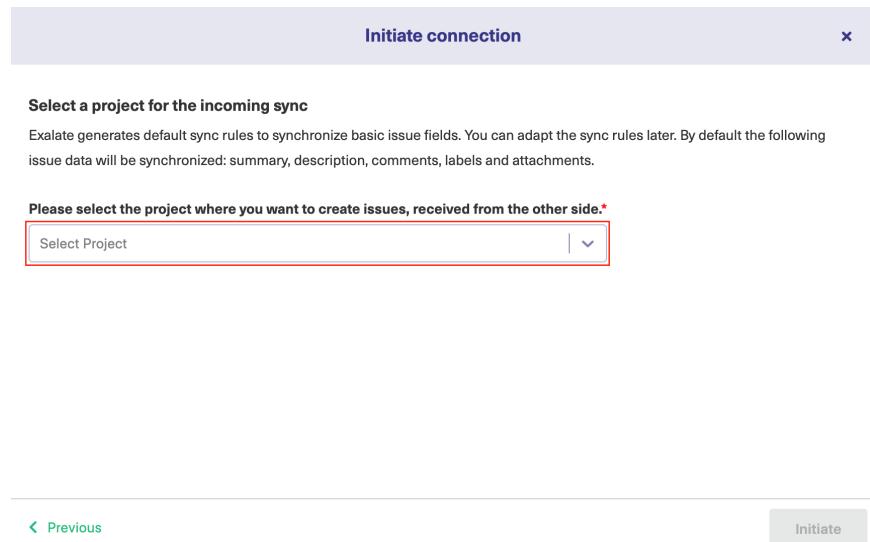
Remote instance short name* ?

Connection name*

Description

◀ Previous Next

7. Select a project for the incoming sync

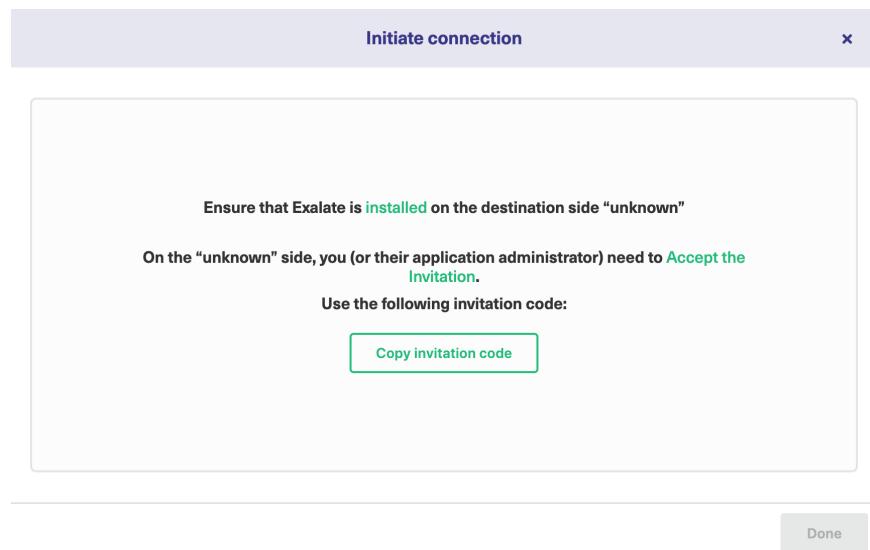


8. Click **Next**.

Note: As this is a Public-Private connection and you don't have admin access to the other side, you can continue to configure on your end and then send an invitation to your partner.

9. Click **Copy Invitation Code**

Here you can copy the invitation code and send it over to your partner. The destination side is shown as "unknown" since this is a private side.



10. Click **Done**

Once your partner accepts the invitation, you can start synchronization.



[API Reference](#) 

[Security](#) 

[Pricing and Licensing](#) 

Resources

[Subscribe for a weekly Exalate hack](#) 

[Academy](#) 

[Blog](#) 

[YouTube Channel](#) 

[Ebooks](#) 

Still need help?

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 