

# Initiate a Private Connection in Script Mode for ServiceNow

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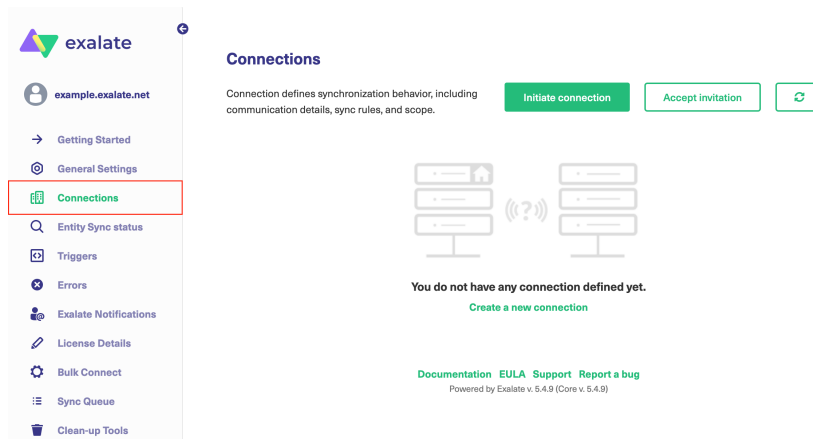
## Note: For Private Connections:

- an instance you have access to is considered a public side.
- an instance you don't have access to is considered a private side: destination instance.

The main difference between private and public connection types is whether the HTTP/HTTPS requests are initiated from one side or from both sides. In this case, HTTP/HTTPS requests are initiated from the destination's private side only.

## Initiate a Private Connection from ServiceNow

1. Navigate to the **Connections** tab in the Exalate console.



2. Click **Initiate Connection**.

## Connections

Connection defines synchronization behavior, including communication details, sync rules, and scope.

Initiate connection

Accept invitation



3. Click '**I don't have a URL**'

If the destination instance is in a private network click **I don't have a URL**.

Initiate connection

Destination instance URL ⓘ

https://example.exalate.net

I don't have a URL

☒

Next

4. Choose a **Script** connection mode.

5. Click **Next**.

Initiate connection

Destination instance URL ⓘ

https://example.exalate.net

☒

I don't have a URL

Choose the configuration type



Basic

- Automatic configuration of basic fields
- Sync rules cannot be edited
- Only issues can be synced
- Recommended for use cases of basic complexity



Script

- Groovy-based scripting
- Configure each side of the connection separately
- Recommended for use cases of basic to advanced complexity

Next

6. Click **Next**.

**Note:** As this is a Public-Private connection and you don't have admin access to the other side, you can continue to configure on your end and then send an invitation to your partner.

7. Enter Connection information & Click **Next**

| Field                     | Description                    |
|---------------------------|--------------------------------|
| Local instance short name | A short name for your instance |

| Field                                  | Description                               |
|----------------------------------------|-------------------------------------------|
| <b>Destination instance short name</b> | A short name for the destination instance |
| <b>Connection name</b>                 | Name of the connection                    |
| <b>Description</b>                     | Description of the connection             |

Initiate connection

Connection information

Local instance short name\*

Remote instance short name\*

?

Connection name\*

Description

Previous

Next

## 8. Click **Copy Invitation Code**

Here you can copy the invitation code and send it over to your partner. The destination side is shown as "unknown" since this is a private side.

Initiate connection

Ensure that Exalate is **installed** on the destination side "unknown"

On the "unknown" side, you (or their application administrator) need to **Accept the Invitation**.

Use the following invitation code:

Copy invitation code

Done

## 9. Click **Done**

Once your partner accepts the invitation, you can start synchronization.

## Product

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**Note:** When the connection is set up on the Public source side, the Private side administrator should accept the invitation in the Private-Public connection.

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