How to Uninstall Exalate from Salesforce
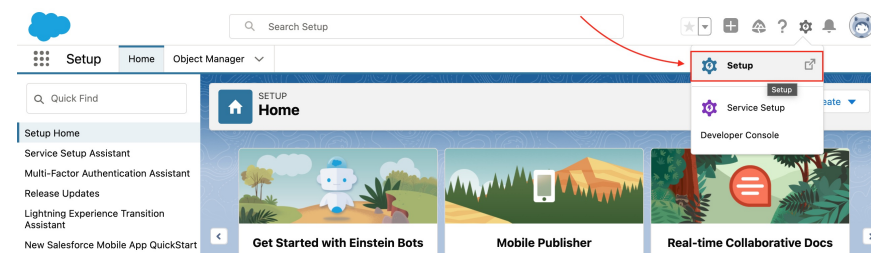
This article describes how to uninstall Exalate from your Salesforce work management system.
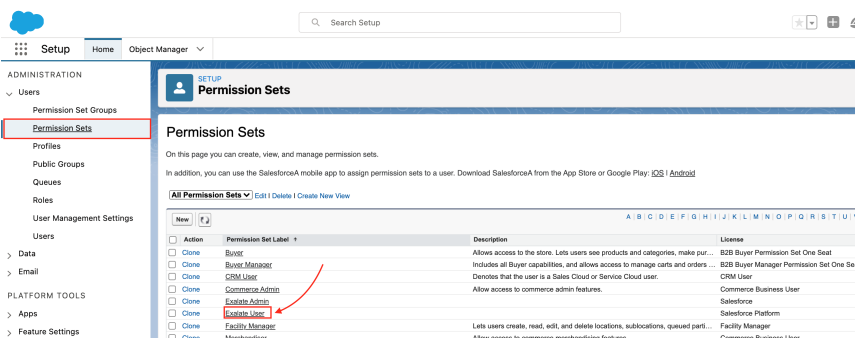
To uninstall Exalate:
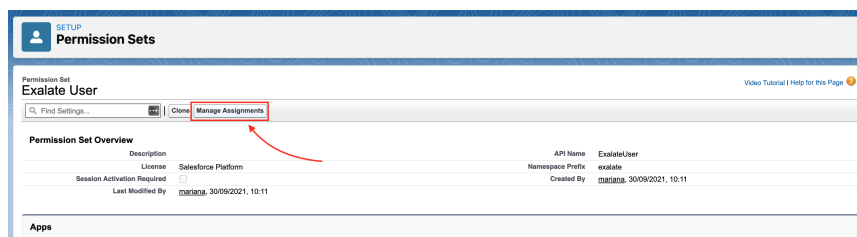
1. Manage user's permissions:

    1. Access the Salesforce instance and click **Setup**.

    2. Go to **Users -> Permissions Sets** and click **Exalate User**.

    3. Click **Manage Assignments**.

    4. Select a user and click **Remove assignments**.

5. Go back to **Users -> Permissions Sets** and click **Exalate Admin**.

6. Click **Manage Assignments**.

7. Select a user and click **Remove assignments**.

2. Remove the Exalate Sync panel from the objects view:

   1. Open an object where you have previously added a sync panel.
   2. Click **Setup -> Edit Page**.
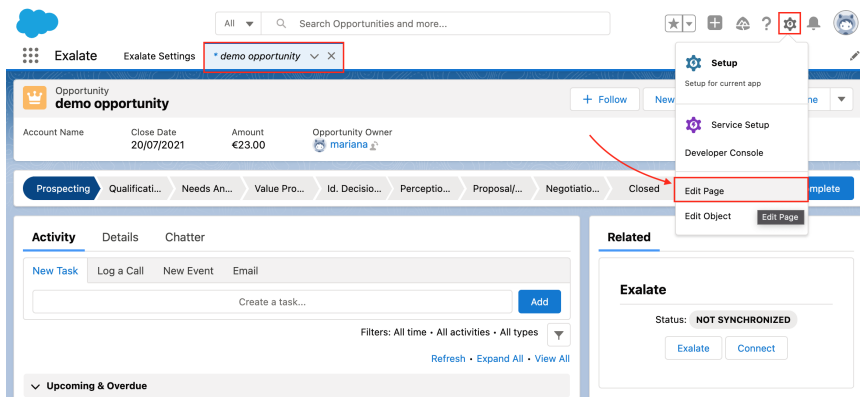
3. Remove the sync panel by clicking a trash icon on the component and clicking **Save**.

4. Click the **Activation** button.

5. Move to the **App Default** tab and click **Remove Assignments**.

Activation: Opportunity Record Page

Custom record pages can be assigned at different levels:

🌐 **The org default** record page displays for an object unless more specific assignments are made.

⚡ **App default** page assignment, if specified, overrides the org default.

📋 **App, record type, profile** assignments override org and app defaults.
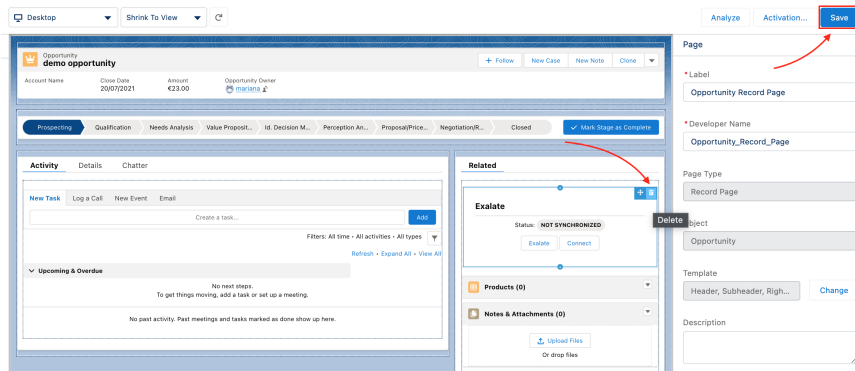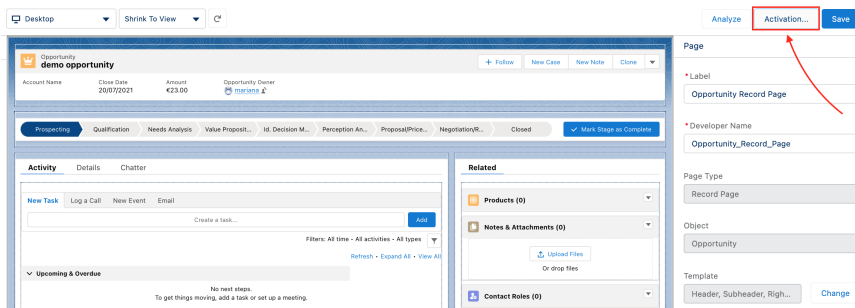
Learn more about Lightning page assignment.

| ORG DEFAULT | **APP DEFAULT** | APP, RECORD TYPE, AND PROF… |

Set this page as the default for Opportunity records for specific Lightning apps. An app default page displays for all the object's records in an app unless specific app, record type, and profile assignments are made.

Assignments (1)		Assign as App Default	Remove Assignments
App Name	**Description**	**FORM FACTOR**	
Exalate		Desktop and phone	

Close

6. Select **Exalate** for phone and desktop and click **Next**.

Remove App Default Assignments

Select the app default assignments to remove for the "Opportunity Record Page" record page.

Lightning Apps (2)

	App Name	Description	FORM FACTOR
☑	Exalate		Desktop
☑	Exalate		Phone

| Cancel | | Back | Next |

7. Review the change and click **Save**.

Review Changes

Assignment Changes (2)

| App Name	FORM FACTOR	Current App Default	New App Default
Exalate	Desktop	Opportunity Record Page	System Default
Exalate	Phone	Opportunity Record Page	System Default

| Cancel | | Back | Save |

Note: You need to remove the sync panel from every object where it has been previously added.
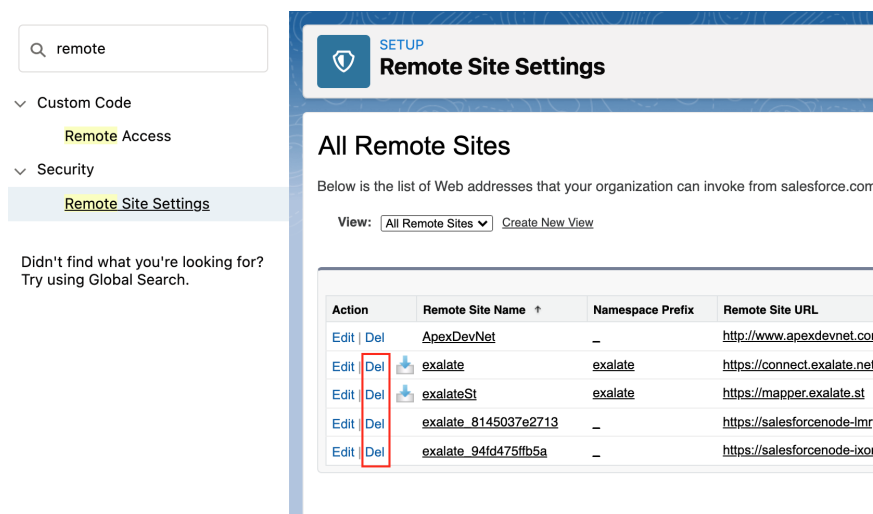
3. Remove Remote Site settings:

1. Click **Setup**
2. Type "remote" in the search field and click **Remote Site Settings**.
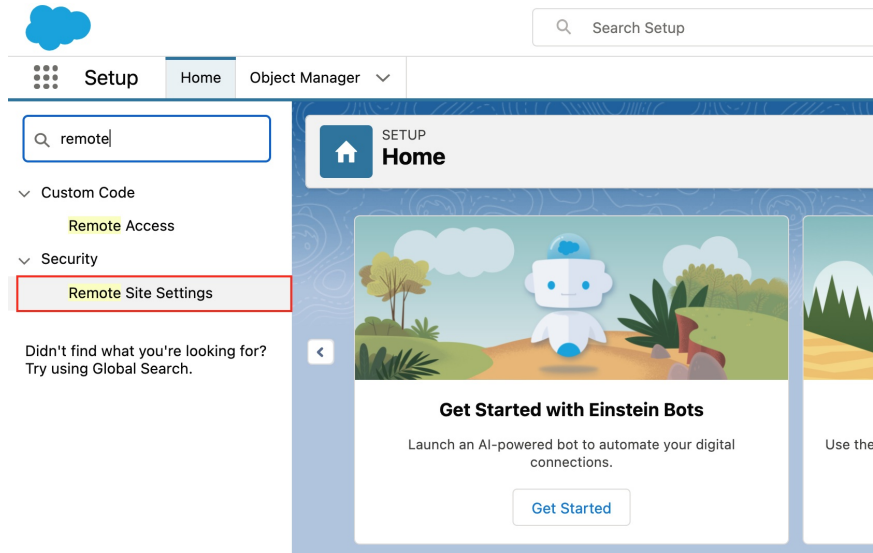
3. Delete all the Exalate-related settings.

4. Remove the Connected App

1. Click **Setup**.
2. Go to **Apps -> App manager** and in the list of apps find **Exalate** with the app type **Connected**.

3. On the right side click the little arrow and choose **View**.

4. Click **Delete**.

5. Confirm the app removal by clicking **Delete**.

5. Remove Lightning App:

1. Go to **Setup**

2. Click **Apps -> Packaging -> Installed Packages**.

3. Click **Uninstall** next to the **ExalateBridgeApp**.

Installed Packages

On AppExchange you can browse, test drive, download, and install pre-built apps and components right into your salesforce.com environment. Learn More about Installing Packages.

Apps and components are installed in packages. Any custom apps, tabs, and custom objects are initially marked as "In Development" and are not deployed to your users. This allows you to test and customize before deploying. You can deploy the components individually using the other features in setup or as a group by clicking Deploy.

Depending on the links next to an installed package, you can take different actions from this page.

To remove a package, click **Uninstall**. To manage your package licenses, click **Manage Licenses**.

Installed Packages

Action	Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects
Uninstall	ExalateBridgeApp	Exalate	0.6	exalate	30/09/2021, 10:11	✓	1	1	1

Uninstalled Packages

No uninstalled package data archives

4. Confirm that you want to uninstall the package with the checkmark and click **Uninstall**.

With the help of a radio button, you can choose to save a copy of this package's data for 48 hours after uninstall.

Custom Object Data	
Custom Object	**Records (Approximate)**
Exalate Data	1

Product

◉ Save a copy of this package's data for 48 hours after uninstall
○ Do not save a copy of this package's data after uninstall

About Us ⬚

☑ Yes, I want to uninstall this package and permanently delete all associated components

Release History ⬚

Uninstall

Glossary ⬚

You see the status of the uninstallation changing from In **Progress** to **Uninstall Complete**.

Security ⬚

Pricing and Licensing ⬚

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