

Initiate a Connection in Script Mode for Jira Cloud

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Important: You cannot toggle between the different modes. To do so, you need to create a new Connection in Visual mode, Script mode, or Basic mode.

Note: Before you set up a Connection in Script mode ensure that:

- your instance is public.
- you are either in the Evaluation (trial) period or have a Paid license.

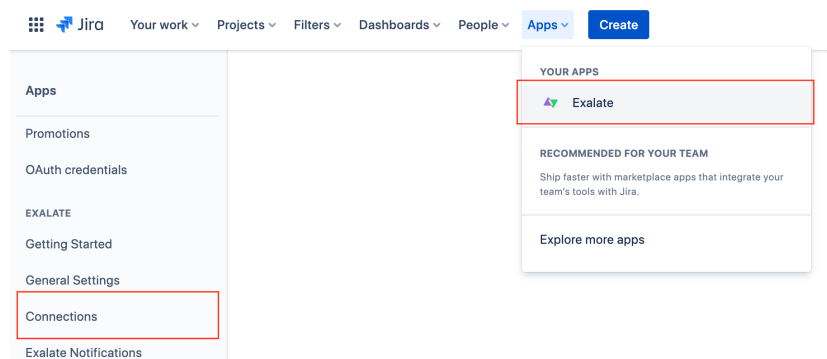
Initiate a Connection in Script Mode from Jira Cloud

Note: It doesn't matter which side you start initiating the Connection from. The Exalate UI remains the same. If you are initiating the connection you become the source and the other side becomes the destination.

To establish a Connection in Script mode between two instances, you need to generate an **Invitation Code** on one instance and accept it on the other instance.

1. Navigate to the **Connections** tab in the Exalate console.

Click **Settings** → **Apps** & click **Connections** under the **Exalate** menu.



2. Click **Initiate Connection**.

Connections

Connection defines synchronization behavior, including communication details, sync rules, and scope.

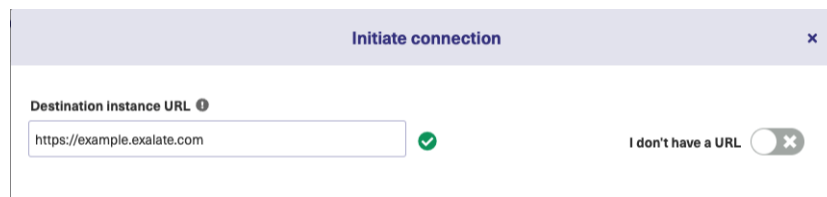
[Initiate connection](#)

[Accept invitation](#)



3. Enter the **Destination Instance URL**.

The **Destination Instance URL** is the link to the instance you want to set up a connection with. You can directly enter the link of that instance or the **Exalate URL** from the **General Settings** tab in the Exalate admin panel.



The screenshot shows a modal window titled "Initiate connection" with a close button (x) in the top right corner. Inside the modal, there is a label "Destination Instance URL" with a help icon (i). Below the label is a text input field containing the URL "https://example.exalate.com". To the right of the input field is a green checkmark icon. Further to the right is a toggle switch labeled "I don't have a URL" which is currently in the "off" position.

Exalate suggests available Configuration Modes based on the destination instance.

4. Select the Configuration Mode. In this case, **Script** Mode.

5. Click **Next**.

6. Enter the Connection Information

Field	Description
Local instance short name	A short name for your instance
Destination instance short name	A short name for the destination instance
Connection name	Name of the connection
Description	Description of the connection

Initiate connection

Connection information

Local instance short name*

Remote instance short name*

?

Connection name*

Description

< Previous

Next

7. Click **Next**.

8. Select a project where you would like to sync issues received from the destination side.

Initiate connection

Select a project for the incoming sync

Exalate generates default sync rules to synchronize basic issue fields. You can adapt the sync rules later. By default the following issue data will be synchronized: summary, description, comments, labels and attachments.

Please select the project where you want to create issues, received from the other side.*

Select Project

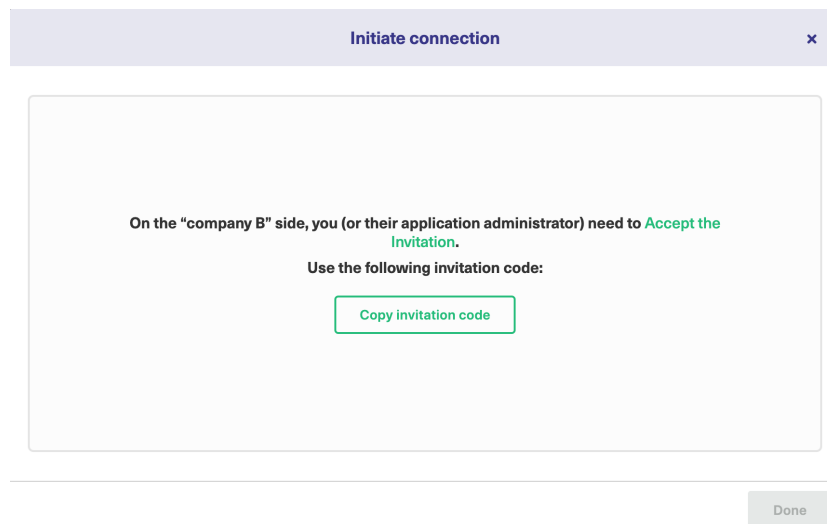
< Previous

Initiate

9. Click **Initiate**.

10. Click **Copy invitation code**.

You can send the invitation code to the destination instance admin.



11. Click **Done**.

To finish setting up the connection, the partner needs to accept the connection invitation.

Note: When the other side accepts your invitation your connection gets activated. Refresh the **Connections** page to see the Connection status change.

What's Next?

You need to accept the Connection Invitation on the platform you want to set up an integration with. Go to the **Connections** tab in the Exalate Admin console on that platform and click the **Accept Invitation** button. Then paste the invitation code you have copied above.

Product

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ON THIS PAGE

[Release History](#)

[Glossary](#)

[Initiate a Connection in Script Mode from Jira Cloud](#)

[API Reference](#)

[What's Next?](#)

[Security](#)

[Pricing and Licensing](#)

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