Accept the Connection Invitation in Script Mode for Zendesk

Last Modified on 01/15/2026 7:22 pm EST

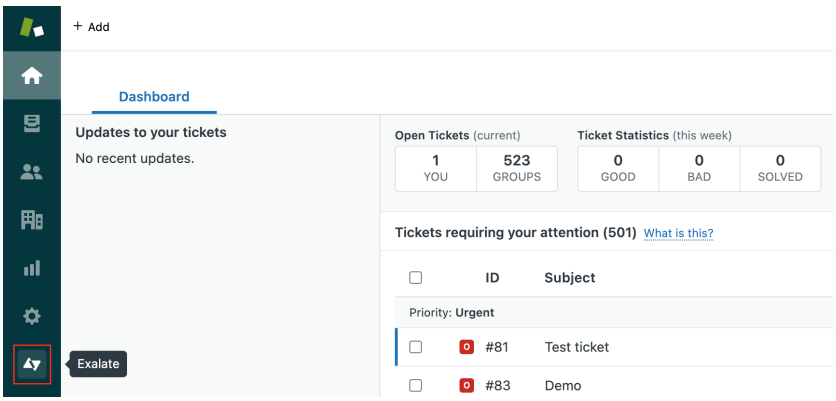
> **Note**: To accept the Connection invitation you need an **Invitation Code.** The **Invitation Code** includes **pre-populated** Connection details such as Connection name, instance short names, and Destination instance URL. You are only required to finish the configuration by accepting the invitation.

Accept the Connection Invitation in Script Mode from Zendesk

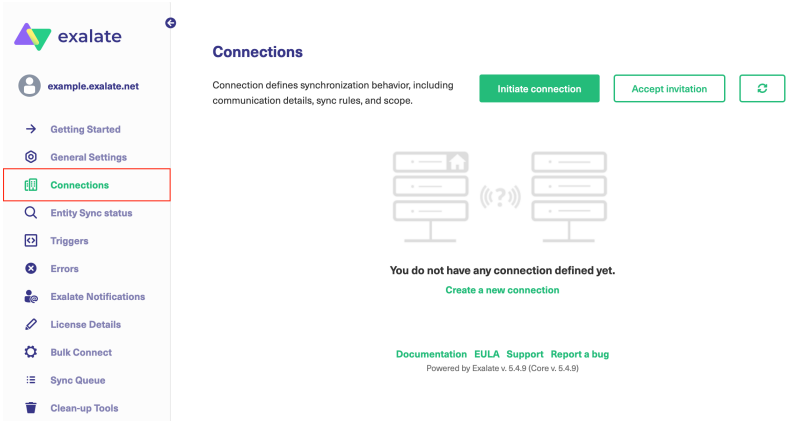
1. Navigate to the **Connections** tab in the Exalate console.

To navigate to the **Connections** tab:

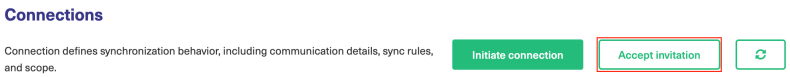
Click **Exalate** in the list of apps.



Click **Connections**.



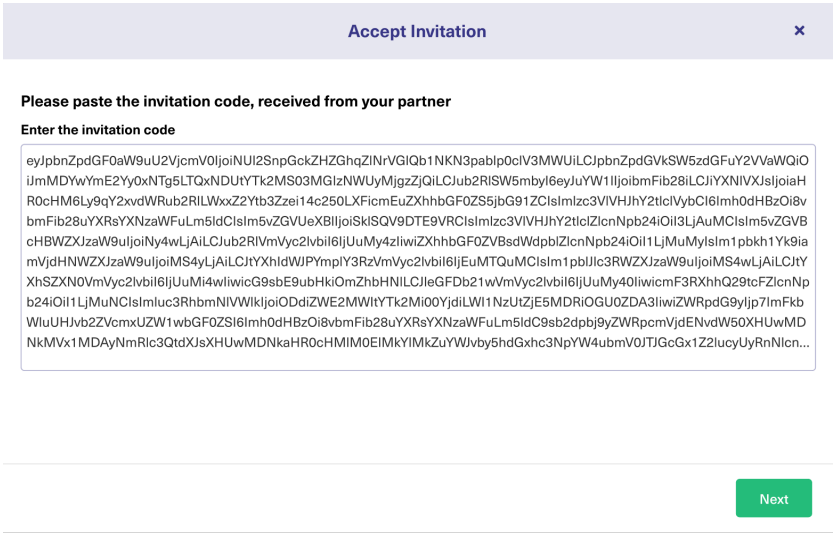
2. Click **Accept invitation.**



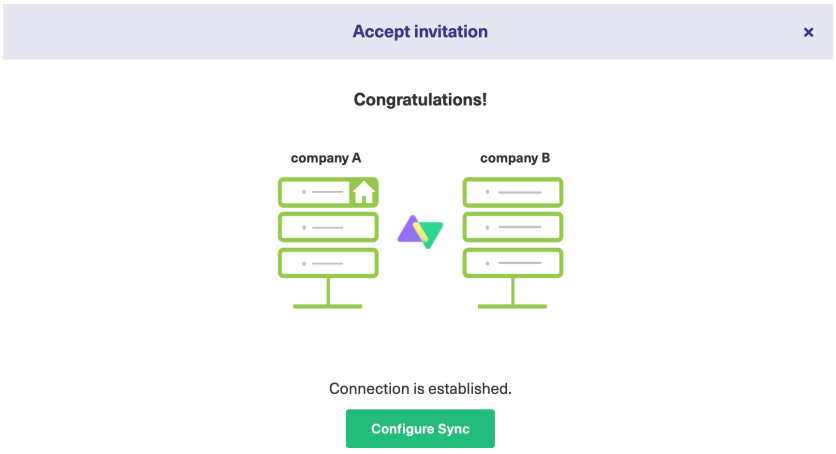
3. Paste the invitation code.

Paste the invitation code that you received from the other side.

And click **Next**.



Congratulations! The connection is set up.



What's Next?

After accepting the connection invitation proceed to configure the connection. Remember, with Exalate you need to set up the configuration for both integrating sides independently, depending on your integration requirements.

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