

Accept the Connection Invitation in Script Mode for Freshdesk or Freshservice

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Note: To accept the Connection invitation you need an **Invitation Code**. The **Invitation Code** includes **pre-populated** Connection details such as Connection name, instance short names, and Destination instance URL. You are only required to finish the configuration by accepting the invitation.

Accept the Connection Invitation in Script Mode from Freshdesk or Freshservice

1. Navigate to the **Connections** tab in the Exalate console.

Connection ID	Entities under sync	Last sync	Status
FD_to_Exalate	3	Entity 27 20 hours ago	Active
freshdesk_to_jira_cloud_sonal please do not delete	10	Entity 13 1 hour ago	Deactivated
freshdesk_to_servicenow_mathieulep outre	0		Error
jcloud_to_freshdesk	1	Entity 17 1 week ago	Active

2. Click **Accept invitation**.

Connections

Connection defines synchronization behavior, including communication details, sync rules, and scope.

Initiate connection Accept invitation Refresh

3. Paste the invitation code and click **Next**

✕

Enter the invitation code

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