

Configure the Connection for HP ALM/QC

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Configure the Synchronization (Optional)

Set up Sync Rules

Once you test the Connection, you can choose to configure the synchronization behavior with the help of Sync Rules (Groovy-based scripts) and

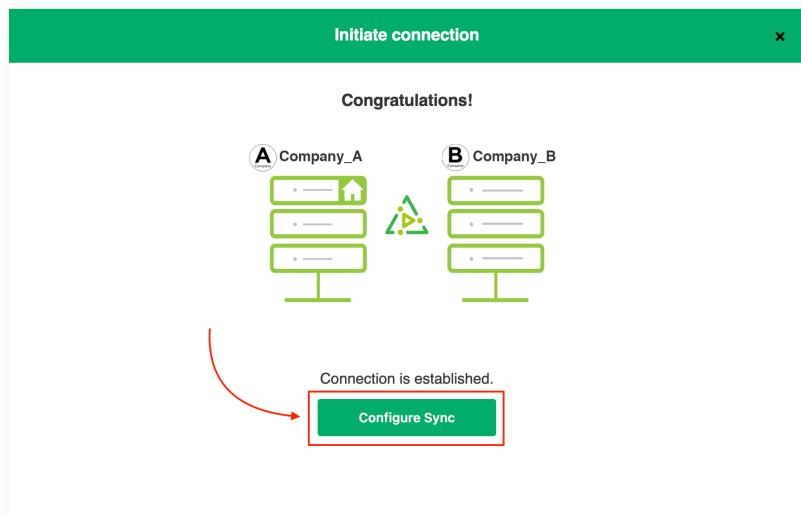
1. Edit your Connection.

There are multiple ways to edit your connection:

- Navigate to **Connections** →  **Edit connection**.

Connection	Issues under sync	Last sync	Status
 Company A to Company B Description of the connection lorem ipsum sit amet	123	Issue TEST-777 46 minutes ago	Active   

- If you just created a connection, select **Configure sync**.



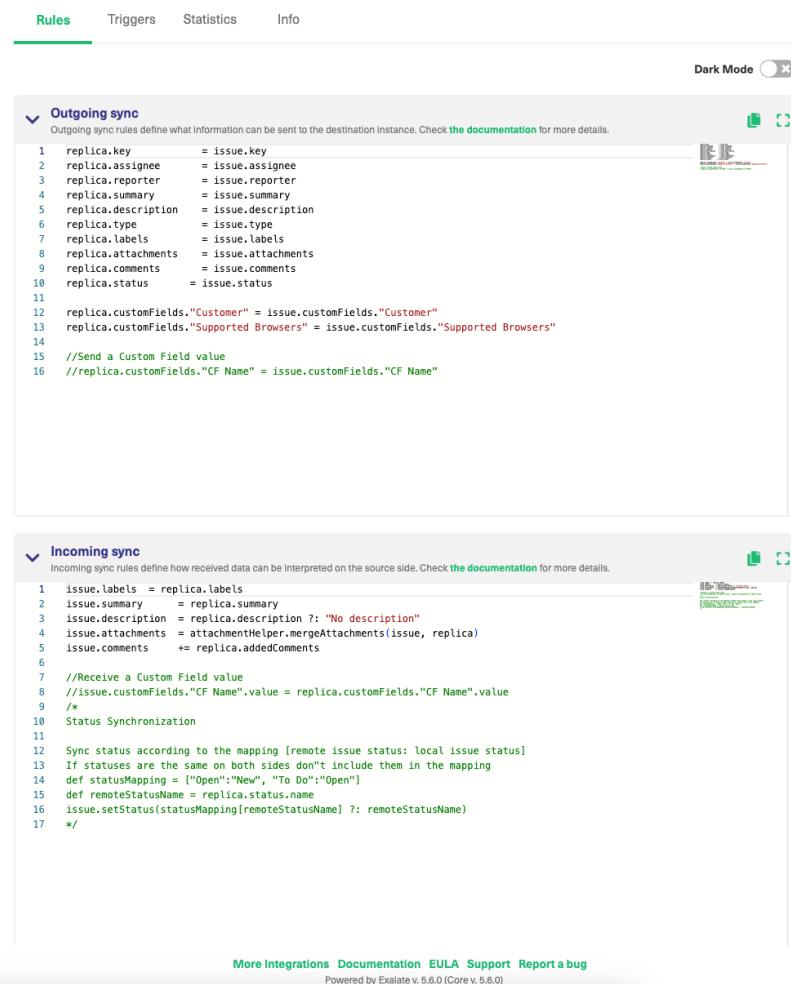
2. Set up **Outgoing sync** and **Incoming sync** in the **Rules** tab.

Note: The Outgoing sync and Incoming sync scripts:

- are generated by default once the connection has been set up. But you can add, edit or remove these scripts to configure your sync depending on your requirements.
- are platform specific.
- are present at both the source and the destination instance to give independent control over what data needs to be sent or received.

In the **Outgoing sync**, you can enter scripts to specify what data you send.

In the **Incoming sync**, you can enter scripts to specify what data you receive.



The screenshot shows the Exalate interface with the 'Rules' tab selected. It displays two sections: 'Outgoing sync' and 'Incoming sync'. The 'Outgoing sync' section contains the following script:

```
1 replica.key = issue.key
2 replica.assignee = issue.assignee
3 replica.reporter = issue.reporter
4 replica.summary = issue.summary
5 replica.description = issue.description
6 replica.type = issue.type
7 replica.labels = issue.labels
8 replica.attachments = issue.attachments
9 replica.comments = issue.comments
10 replica.status = issue.status
11
12 replica.customFields."Customer" = issue.customFields."Customer"
13 replica.customFields."Supported Browsers" = issue.customFields."Supported Browsers"
14
15 //Send a Custom Field value
16 //replica.customFields."CF Name" = issue.customFields."CF Name"
```

The 'Incoming sync' section contains the following script:

```
1 issue.labels = replica.labels
2 issue.summary = replica.summary
3 issue.description = replica.description ?: "No description"
4 issue.attachments = attachmentHelper.mergeAttachments(issue, replica)
5 issue.comments += replica.addedComments
6
7 //Receive a Custom Field value
8 //issue.customFields."CF Name".value = replica.customFields."CF Name".value
9 /*
10 Status Synchronization
11
12 Sync status according to the mapping [remote issue status: local issue status]
13 If statuses are the same on both sides don't include them in the mapping
14 def statusMapping = ["Open":"New", "To Do":"Open"]
15 def remoteStatusName = replica.status.name
16 issue.setStatus(statusMapping[remoteStatusName] ?: remoteStatusName)
17 */
```

At the bottom of the interface, there are links for 'More Integrations', 'Documentation', 'EULA', 'Support', and 'Report a bug', and a note that it is 'Powered by Exalate v. 5.6.0 (Core v. 5.6.0)'.

Automate your Synchronization through Triggers

Specify **Triggers** if necessary.

With triggers, you can set up automatic sync of entities that fit a specific search query.

You can create **Triggers** by editing the connection or by configuring the sync as shown in the previous step. You can also create them on the Exalate Admin Console under the **Triggers** tab.

Note: For more information read [How to create a trigger](#).

Publish the changes made to the Connection

Click **Publish** to save a connection.

Note: You can also use these hotkeys to publish a connection:

- Ctrl+S on Windows or Linux
- Cmd+S on Mac

Note: Changes in existing connections are not applied before you update the entity. Please make sure to update the entity, if you want to apply changes.

What's Next?

Well done! You have successfully completed your "Getting Started" journey. But there's more.

Options you can consider next:

- Sit back and relax! Sync happens based on the Sync Rules and Triggers you have set up in this step.
- You can also read the [Configuration Guides](#) to see more synchronization examples.
- You can also read the [Exalate API Reference Documentation](#) to learn more about how to work with incoming and outgoing sync scripts (aka Sync Rules).

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