

# Configure the Connection for HP ALM/QC

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## Configure the Synchronization (Optional)

### Set up Sync Rules

Once you test the Connection, you can choose to configure the synchronization behavior with the help of Sync Rules (Groovy-based scripts) and

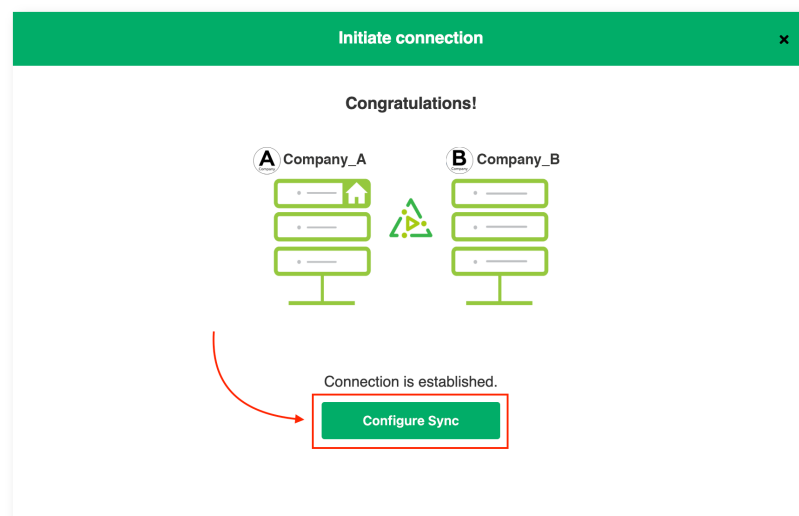
#### 1. Edit your Connection.

There are multiple ways to edit your connection:

- Navigate to **Connections** →  **Edit connection.**

Connection	Issues under sync	Last sync	Status
 <b>Company A to Company B</b> Description of the connection lorem ipsum sit amet	123	Issue TEST-777 46 minutes ago	<span>Active</span>   

- If you just created a connection, select **Configure sync.**



#### 2. Set up **Outgoing sync** and **Incoming sync** in the **Rules** tab.

**Note:** The Outgoing sync and Incoming sync scripts:

- are generated by default once the connection has been set up. But you can add, edit or remove these scripts to configure your sync depending on your requirements.
- are platform specific.
- are present at both the source and the destination instance to give independent control over what data needs to be sent or received.

In the **Outgoing sync**, you can enter scripts to specify what data you send.

In the **Incoming sync**, you can enter scripts to specify what data you receive.

RulesTriggersStatisticsInfo

Dark Mode

Outgoing sync

Outgoing sync rules define what information can be sent to the destination instance. Check [the documentation](#) for more details.

```
1 replica.key = issue.key
2 replica.assignee = issue.assignee
3 replica.reporter = issue.reporter
4 replica.summary = issue.summary
5 replica.description = issue.description
6 replica.type = issue.type
7 replica.labels = issue.labels
8 replica.attachments = issue.attachments
9 replica.comments = issue.comments
10 replica.status = issue.status
11
12 replica.customFields."Customer" = issue.customFields."Customer"
13 replica.customFields."Supported Browsers" = issue.customFields."Supported Browsers"
14
15 //Send a Custom Field value
16 //replica.customFields."CF Name" = issue.customFields."CF Name"
```

Incoming sync

Incoming sync rules define how received data can be interpreted on the source side. Check [the documentation](#) for more details.

```
1 issue.labels = replica.labels
2 issue.summary = replica.summary
3 issue.description = replica.description ? "No description"
4 issue.attachments = attachmentHelper.mergeAttachments(issue, replica)
5 issue.comments += replica.addedComments
6
7 //Receive a Custom Field value
8 //issue.customFields."CF Name".value = replica.customFields."CF Name".value
9 /*
10 Status Synchronization
11
12 Sync status according to the mapping [remote issue status: local issue status]
13 If statuses are the same on both sides don't include them in the mapping
14 def statusMapping = ["Open":"New", "To Do":"Open"]
15 def remoteStatusName = replica.status.name
16 issue.setStatus(statusMapping[remoteStatusName] ? remoteStatusName)
17 */
```

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Powered by Exalate v. 5.6.0 (Core v. 5.6.0)

## Automate your Synchronization through Triggers

Specify **Triggers** if necessary.

With triggers, you can set up automatic sync of entities that fit a specific search query.

You can create **Triggers** by editing the connection or by configuring the sync as shown in the previous step. You can also create them on the Exalate Admin Console under the **Triggers** tab.

**Note:** For more information read [How to create a trigger](#).

## Publish the changes made to the Connection

Click **Publish** to save a connection.

**Note:** You can also use these hotkeys to publish a connection:

- Ctrl+S on Windows or Linux
- Cmd+S on Mac

**Note:** Changes in existing connections are not applied before you update the entity. Please make sure to update the entity, if you want to apply changes.

## What's Next?

Well done! You have successfully completed your "Getting Started" journey. But there's more.

Options you can consider next:

- Sit back and relax! Sync happens based on the Sync Rules and Triggers you have set up in this step.
- You can also read the [Configuration Guides](#) to see more synchronization examples.
- You can also read the [Exalate API Reference Documentation](#) to learn more about how to work with incoming and outgoing sync scripts (aka Sync Rules).

### Product

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