

How to Set Custom Headers in Communication Between Exalate on Jira On-premise and Other Exalate Apps

Last Modified on 01/15/2026 6:12 pm EST

This article describes how to send custom headers from Jira on-premise to the Exalate application which is installed on a separate server.

Set Custom Headers in an Environment Variable

You need to add the custom headers to an environment variable in your `JIRA_INSTALL` directory.

```
//Keys and their respective values should be separated by colons (:) and each key/value pair should be separated by a  
n escaped semi-colon (\;)  
//All the headers should be surrounded by single or double quotes  
//The format for the headers you are going to add should be the following:  
  
'key1:value2;key2:value2'
```

1. Add this parameter into the `${JIRA_INSTALL}/bin/setenv.sh` file with your custom headers.

For more information, please read [how to set properties and options on Jira startup](#).

```
-Dcom.exalate.sync.headers='key1:value2;key2:value2'
```

2. Start up your Jira on-premise.
3. Run the synchronization as usual. Now requests include the custom headers you've set.

Use Custom Headers for Basic Authentication

[Product](#)
[About Us](#) [Value of your header, like the following example:](#)
[Release History](#) [/Aladdin:OpenSesame -> QWxhZGRpbjpPcGVuU2VzYW1l](#)
[Glossary](#) [APIDocs](#)
[Pricing and Licensing](#) [Security](#)

[Resources](#)
[Subscribe for a weekly Exalate hack](#)

[Academy](#) [Blog](#) [YouTube Channel](#) [Ebooks](#)
[Still need help?](#)
[Join our Community](#) [Visit our Service Desk](#) [Find a Partner](#)