

How to Create a Jira Link between Issues in Local Sync

Last Modified on 01/15/2026 6:17 pm EST

This article shows you how to create a real JIRA link between the source and destination issues in [local connection](#).

The link remains even if the issue has been Unexalated. By default, the Exalate app displays a remote issue link on the [Sync panel](#), but once you Unexalate an issue, the sync panel is removed from the issue view. In some cases, it would be handy to keep the remote issue link on the source issue, even if the synchronization is finished. It could be achieved with the help of [Jira Server API](#) and [Exalate external scripts library](#).

Note: In a local connection, you have only one set of the Sync Rules for both sides.

Important: We provide these scripts as an example. There is no guarantee of script stability, as they didn't run through a complete validation cycle. We love to get feedback on experimental features. [Join the Exalate community](#) to share your feedback and ask any questions you have.

Upload the File

Upload the files into the `$JIRA_HOME/scripts` directory.

- [CreateIssue.groovy](#) 
- [UpdateIssue.groovy](#) 
- [LinkIssuesLocalSync.groovy](#) 

Add Scripts to the Sync Rules

Outgoing sync

```
replica.key = issue.key
```

Incoming sync

```

return CreateIssue.create(
    replica,
    issue,
    relation,
    nodeHelper,
    issueBeforeScript,
    remoteReplica,
    traces,
    blobMetadataList){
    LinkIssuesLocalSync.addLink(
        "Escalated from", // Replace the value with the relevant link type name: you can find it in your Jira issue linking settings
        replica,
        issue,
        connection
    )
    return null
}

```

Example

The remote issue link displays on the Sync panel and in the Issue Links section.

The screenshot shows the Jira issue 'Test creator' (BLUE / BLUE-11). The 'Issue Links' section is highlighted with a red box, showing a link 'Escalated from' pointing to 'RED-4'. The 'Sync Status' section is also highlighted with a red box, showing the connection 'RED-4 - Test creator' as 'SYNCHRONIZED' with a last sync date of '10 minutes ago'. The 'People' section shows the assignee as 'Unassigned' and the reporter as 'Admin Blue'. The 'Activity' section shows no comments yet on this issue.

The remote issue link remains in the Issue Links section (the issue is not under sync anymore).

Details

Type: ☒ Task

Status: **TO DO** (View Workflow)


Resolution: Unresolved

Labels: None

Description

Click to add description

Attachments

 Drop files to attach, or [browse](#).

Issue Links

Escalated from

[RED-4](#)

People

Assignee: Unassigned

 Unassigned
[Assign to me](#)

Reporter:  Admin Blue

Admin Blue

Votes: 0

0

Watchers: [1](#) [Start watching this issue](#)

1

> Dates

➤ **HipChat discussions**

Escalated
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There are no comments yet on this issue.

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