

How to Sync between the Select List (single choice) custom field and issue type

Last Modified on 01/15/2026 6:02 pm EST

This article shows how to set an issue type, based on the Select list (single choice) custom field.

Introduction

Recently we had a request from a customer who wanted to be able to synchronize a custom field of type Select list(single choice) to the issue type field on the Destination Instance.

Imagine you have a Select List (single choice) custom field called '**Incident Type**'. The issue type field on the Destination Instance has only 4 options, which are **Feature**, **Bug**, **Story**, and **Task**. In case the Incident Type is **Feature request** you want to set the *issue type* to **Feature**. Otherwise, the issue type would be **Bug**.

Source side

Outgoing sync

```
1 replica.customFields."Incident Type" = issue.customFields."Incident Type"  
2 ...
```

Destination side

Incoming sync

```
1 issue.typeName = replica.customFields."Incident Type".value?.value == "Feature Request" ? "Story" : "Bug"
```

Note: The custom field name/options and issue type options are provided only for demonstration purposes. You can easily replace them with your actual data.

ON THIS PAGE

[About Us](#) 

[Integrations](#) 

[Glossary](#) 

[Source side](#)

[API Reference](#) 

[Destination side](#)

[Pricing and Licensing](#) 

Resources

[Subscribe for a weekly Exalate hack](#) 

[Academy](#) 

[Blog](#) 

[YouTube Channel](#) 

[Ebooks](#) 

[Still need help?](#)

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 