

How to Sync Epics in Exalate for ServiceNow

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Epics in ServiceNow represent stories or requirements that were not transformed into stories. Epics are available as part of the ServiceNow Agile Development application. You can sync epics with Exalate for ServiceNow.

Source Side

Outgoing Sync

Example of an outgoing script to send epic data.

```
if(entityType == "epic") {  
    replica.short_description = epic.short_description  
    replica.description = epic.description  
    replica.correlation_id = epic.correlation_id  
    replica.correlation_display = epic.correlation_display  
    replica.assigned_to = epic.assigned_to  
}
```

Destination Side

Incoming Sync

Example of a script to receive epic data:

```
if(entityType == "epic") {  
    epic.short_description = replica.summary  
    epic.description = replica.description  
    epic.correlation_id = replica.key  
    epic.correlation_display = "IDalko-Jira"  
    epic.assigned_to = nodeHelper.getUserByEmail(replica.assignee?.email)?.key  
}
```

With this script, we can sync data with Jira issues: summaries, descriptions, assignees.

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