

How to Sync Statuses in HP ALM/QC

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Warning: We are moving Exalate for HP QC/ALM into basic maintenance mode. This transition period will last until November 2024, after which support will be halted completely. For more information, please see <https://exalate.com/blog/end-of-support-hp/>.

In this article, we show how to sync status between instances. You need to configure the mapping between statuses on both sides. The example below works for all supported issue tracking platforms.

Source Side

Outgoing sync

Send local status to the remote side:

```
replica.status = issue.status
```

Incoming sync

Set the local status based on the received status value from the remote side:

```
def statusMap = [
    // "remote status name": "local status name"
    "To Do" : "New",
    "In Progress" : "Working on it",
    "Done" : "Canceled"
]
def remoteStatusName = replica.status.name
issue.setStatus(statusMap[remoteStatusName] ?: remoteStatusName)
```

Alternatively, you can set the default local status using the [getStatus](#) node helper method.

```
issue.setStatus("status name")
```

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