How to set Team Field in Xurrent

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This article describes how to set team field of Xurrent.

As described in How to sync User Fields in Xurrent , to set member field, team field is required to set as well.

There are 2 ways to set team field:

1. By providing team id: Provide internal id of the team, may be you can contact your admin to provide the id

2. By searching team name when you do not have internal id: Provide team name to nodeHelper's getTeamIdByName method. For this the proxy user Personal Access Token should have **Team - Read** permission/scope.

Read here more about required permissions or scopes: Xurrent Personal Access Required Token Permissions or Scopes

Incoming sync (Remote system → Xurrent)

```
// OPTION 1: By providing direct team id
entity.teamId = 12345
// OPTION 2: By providing team name
entity.teamId = nodeHelper.getTeamIdByName("team name")
// for member use any of the way
// entity.memberId = 12345
// entity.assignee=nodeHelper.getUserByEmail("abc@demo.com")
```

Important: You need to make sure the provided member/user is member of provided team.

Based on the token's scopes Exalate will check if member is part of the given team.

1. If token contains **Team - Read** permission/scope and member is not part of the team , proper exception message you will get during sync

2. If token does not contain **Team - Read** permission/scope and member is not part of the team , Exalate will ignore the validation initially but later you will see error regarding wrong team id.

More information

- How to Sync Requests in Xurrent

- Xurrent Fields and Entities Available for Synchronization

Product
- Xurrent Personal Access Required Token Permissions or Scopes
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