

Zendesk Fields and Entities Available for Synchronization

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This page describes the reference of the entities and fields supported for synchronization from the Zendesk instance.

Fields Supported in Ticket Entity

	field name	variable	type
1	id	ticket.key	Integer
2	subject	ticket.summary	String
3	type	ticket.type	String
4	description	ticket.description	String
5	comment	ticket.comment	Seq[Comment]
6	priority	ticket.priority	String
7	requester	ticket.reporter	Long
8	submitter	ticket.creator	Long
9	assignee	ticket.assignee	Long
10	tags	ticket.label	String
11	state	ticket.status	String
12	Product Attachment Release History Glossary API Reference Security	ticket.attachments	Seq[Attachment]
13	organization	ticket.organization_id	Long
14	problem	ticket.problem_id	Long

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