commentHelper

The commentHelper provides functions to manipulate comments.

JIRA CLOUD

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	Add all the new comments of the replica to the issue comments and prepend the author name to them. Remove all the removed comments of the replica from the issue comments. Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.

JIRA ON-PREMISE

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
filterLocal	Return a list of comments where the visibility has not been restricted (no group or role level assign to the comment).
mergeComments	Add all the new comments of the replica to the issue comments and prepend the author name to them. Remove all the removed comments of the replica from the issue comments. Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.
mergeComments--with custom formatting	Allows formatting the comment when merging remote comments. Use a closure to define how the merged comment body should be formatted.

GITHUB

Title	Description

Title	Description
mergeComments	Add all the new comments of the replica to the issue comments and prepend the author name to them. Remove all the removed comments of the replica from the issue comments. Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.

ZENDESK

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.

AZURE DEVOPS (Server & Service)

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	Add all the new comments of the replica to the issue comments and prepend the author name to them. Remove all the removed comments of the replica from the issue comments. Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.

SERVICENOW

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	Add all the new comments of the replica to the issue comments and prepend the author name to them. Remove all the removed comments of the replica from the issue comments. Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.

FRESHDESK

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	Add all the new comments of the replica to the issue comments and prepend the author name to them. Remove all the removed comments of the replica from the issue comments. Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.

FRESHSERVICE

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	Add all the new comments of the replica to the issue comments and prepend the author name to them. Remove all the removed comments of the replica from the issue comments. Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.

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