

getBusinessServiceByName

Last Modified on 01/30/2026 11:16 am EST

Signature

| | |
|---------------|--------------------------------------------------------|
| Helper | nodeHelper |
| Signature | getBusinessServiceByName(String businessServiceName) |
| Description | Returns a business service by name. |
| Introduced in | 4.6.4 |

Example use

Product
Use this method to get a business service attribute based on the value received from the Jira custom field.
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issuereplicakeys."Servicenow Incident attribute name" = replica.customKeys."Jira Custom Field name".value

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