

# getUrgency

Last Modified on 01/15/2026 4:27 pm EST

Helper	nodeHelper
Signature	getUrgency
Description	Creates Urgency object
Introduced in	5.25

## Example use

Note: The field Urgency can be set both by id or name.

With this snippet you can create Urgency object:

```
entity.urgency = nodeHelper.getUrgency("Low")
```

[About Us](#) [Product](#)

With this snippet you can set Urgency by id:

[Release History](#) [Glossary](#)

```
entity.urgency = 1
```

[Security](#)

[Pricing and Licensing](#)

[Resources](#)

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

**Still need help?**

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)