

getRemoteIssueUrl

Last Modified on 01/15/2026 4:07 pm EST

Signature

Helper	syncHelper
Signature	<code>getRemoteIssueUrl(entityId: String, entityType: String)</code> <code>getRemoteIssueUrl(localEntityKey: IssueKey): String</code>
Description	Returns the entity URL of the twin
Introduced in	5.5.0

Parameters

entityId	The ID of the local entity.
entityType	The type of local entity
localEntityKey	The key to the local entity

Example Use

For instance, you want to fetch the remote entity URL in the description field. It might very well be any other field of your choice. Write the following code in the **Incoming sync** on the platform you use.

Incoming sync(Receiving side)

[About Us](#)

[Release History](#)

[Glossary](#)

```
issue.description = syncHelper.getRemoteIssueUrl("PR-1", "issue")
```

//where PR-1 is the issue ID in Jira and entity type is issue.

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Fhunks](#)

LEONIS

Still need help?

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 