Xurrent Fields and Entities available for synchronization

XurrentFields and Entities Available for Synchronization

This article provides a reference for Xurrent fields and entities that can be synchronized using Exalate.

Entity types

Xurrent supports the following entity types for synchronization:

- **Request** -a formal record used to capture a user's need for assistance, information, or a service from internal departments like IT or HR, or from external service providers

Request fields

Field Name	Data Type	Description
key	String	Unique task identifier (GID)
summary	String	Request name/title
description	String	Task description (HTML)
assignee	User	Member assigned to theRequest
reporter	User	Requested By of the Request
status	String	Statuses of the Request
requested_by	User	Request Requested By field
team	String	Member/Assignee of Team
customFields	Map	Custom field values
attachments	List	File attachments
comments	List	Request comments (HTML)
labels	List	Request tags
template	String	Request Template Id
service request	String	Request Service Request Id

Custom field types

Xurrent supports the following custom field types:

- text
- select
- checkbox
- date
- date_time
- time
- email
- number
- rich_text
- text_area

More information

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