

How to Move Issues Automatically in Jira On-premise

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This article shows how to move issues automatically with the [External scripts library](#). This script handles the situation when you move issues from one workflow to another workflow on the source system.

Pre-requisites

	Source side	Destination side
projects	ProjectKey_A1	ProjectKey_B1
	ProjectKey_A2	ProjectKey_B2
issue types	IssueType_A1	IssueType_B1
	IssueType_A2	IssueType_B2
workflows		LocalWorkFlow1
		LocalWorkFlow2

Configuration

1. Upload the File with the External Script

You need to upload the `Move.groovy` file into the **scripts** directory.

External scripts library location

Jira Server: `$JIRA_HOME/scripts`

2. Call the Script from the Sync Rules

Once all external .groovy files have been uploaded to the proper directory, you need to call the script from the Sync Rules.

Every .groovy file includes comments with a detailed explanation on how to use it. For more

information, please read the file comments.

Source Side

Outgoing sync

Add the snippet below to the new line in the end of the data filter

```
replica.type = issue.type
replica.project = issue.project
replica.status = issue.status
```

Destination Side

Incoming sync

Add the snippet below to the new line in the end of the change processor

Move Issues automatically according to the Specified Mapping

The method helps to move issues automatically in case the source issue has been moved to another project or the issue type has been changed on the source side.

Incoming sync

```
Move.receive(
  //projectMapping:
  ["ProjectKey_A1":"ProjectKey_B1", "ProjectKey_A2":"ProjectKey_B2"],
  //issueTypeMapping:
  ["IssueType_A1":"IssueType_B1", "IssueType_A2":"IssueType_B2"],
  //moveStatusMapping:
  [{"LocalWorkFlow1" : ["LocalWorkFlow2" : ["OPEN": "TO DO"] ] },
  //sameStatusIfNotInMapping
  true,
  replica, issue
)
```

Move Issue with Identical Workflows for all Issue Types

If the workflows are identical for all issue types, you don't need to specify the status mapping. But you still need to specify project and issue type mappings if the projects and issue types are different.

```

Move.receive(
  //projectMapping:
  ["ProjectKey_A1":"ProjectKey_B1", "ProjectKey_A2":"ProjectKey_B2"],
  //issueTypeMapping:
  ["IssueType_A1":"IssueType_B1", "IssueType_A2":"IssueType_B2"],
  // moveStatusMapping
  [:],
  true, // use the same status if mapping is not specified
  replica,
  issue
)

```

Move Issue with Different Workflows for all Issue Types

moveStatusMapping - defines, the status of the issue moved to another workflow.

If an issue which is under sync is moved from LocalWorkFlow1 to LocalWorkFlow2 and the current status is OPEN, set the status TO DO.

Example: [...,"LocalWorkFlow1": [...,"LocalWorkFlow2": [...,"OPEN":"TO DO",...],...],...]

Incoming sync for existing issues(change processor)

```

if (replica.type.name != issue.type.name) {
  Move.move(
    //moveStatusMapping:
    ["LocalWorkFlow1" : ["LocalWorkFlow2" : ["OPEN": "TO DO"] ] ],
    //sameStatusIfNotInMapping
    true,
    issue,
    issue.project.key, // the key of the project where the issue is moved to here
    replica.type.name // the name of the issue type where the issue is moved to
  )
}

```

Sync Issues Automatically Using Exalate API in Jira On-premise

This article shows how to start issue synchronization automatically with the help of Exalate API.

Sync an issue according to the specified issue key

```

def exaCI = com.atlassian.jira.component.ComponentAccessor
  .pluginAccessor
  .getEnabledPlugin("com.exalate.jiranode")
  .getClassLoader()
def exaSyncServiceClass = exaCI.loadClass(
  "com.exalate.api.trigger.ISyncInitiationService"
)
def syncService = com.atlassian.jira.component.ComponentAccessor.getOSGiComponentInstanceOfType(
  exaSyncServiceClass
)
syncService.pair(
  "PROJ-23", // specify the issue key you want
ProductConnectionTest // set the relevant connection name
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```

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