

Security Vulnerability – Unauthorized Creation of Connections

Last Modified on 01/28/2026 1:52 pm EST

Note: Atlassian cloud users have already been updated unless pinned to a certain version.

Details of the Vulnerability

On Friday, 14th of January - We discovered a vulnerability in Exalate allowing unauthorized creation of connections.

Using this code one can establish a connection between 2 Exalate instances. Note that using the connection still requires an authenticated user on either instance.

This vulnerability has been rated **5.8/10**, according to [CVSSv3.1](#). The vulnerability affects **all releases of Exalate**.

The problem has been fixed in:

- Exalate for Jira cloud version 5.2.7 -- **Automatically updated on our cloud, unless pinned to a certain version**
- Exalate for Zendesk version 5.2.1
- Exalate for ServiceNow version 5.2.7
- Exalate for GitHub version 5.2.2
- Exalate for Salesforce version 5.2.1
- Exalate for Azure DevOps version 5.3.0
- Exalate for HP ALM/QC version 5.0.12
- Exalate for Jira server and datacenter version 5.1.9, 5.2.5 and 5.3.1

Check the release history for the details [here](#).

How to Deploy the Vulnerability Fix

- Exalate nodes deployed on the **Exalate cloud which have not been pinned to a certain version** have already been updated.
- Exalate nodes pinned to a certain version - please reach out to your customer success manager for agreeing on the upgrade path.
- Exalate deployed as an add-on on Jira or deployed as an on-premise solution will require an upgrade.

If you have any questions, please feel free to raise a support request on our support portal [here](#).

Product

[About Us](#)

ON THIS PAGE

[Release History](#)

[Glossary](#)

[Details of the Vulnerability](#)

[API Reference](#)

[How to Deploy the Vulnerability Fix](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)