

Updating Comments or Worklog Doesn't Put Issue under Sync

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Problem

When updating worklogs or comments in Jira Cloud the sync does not start automatically.

Solution

To enable worklog and comment webhook processing you need to [raise a support request](#) to our [Service Desk](#) directly. Or just send an e-mail to support@exalate.com.

[Release History](#) 

This [will](#) create an issue on our Jira Service Desk allowing for further tracking. Our support team will [configure](#) a variable on the corresponding nodes.

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