

Exalate Can't Comment on the Jira Issue

Last Modified on 01/15/2026 3:17 pm EST

Problem

Exalate reports an error that it has no permission to comment on the issues.

Cause

The problem occurs whenever a Jira administrator sets a **jira.permission.comment.group** Workflow property to prevent users from commenting on the issues with a certain status.

Solution

- - Product
 - [About Us](#)
 - [Remove the Workflow property and communicate to all the users that they should not be commenting on the issues with a certain status.](#)
 - [Release History](#)
 - [GLOSSARY](#)

API Reference [?](#)

Security ?

Pricing and Licensing

Resources

Subscribe for a weekly Exalate hack 

Academy ?

Blog

YouTube Channel ?

Ebooks

Still need help?

Join our Commu

Visit our Service

Find a Partner