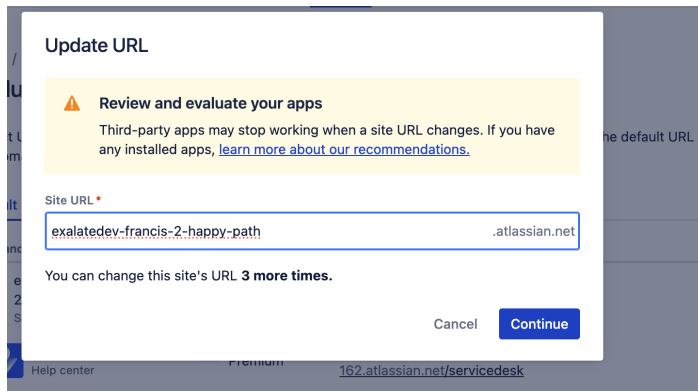


# Impact on Exalate Functionality when Jira Site URL Changes

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## Problem

After changing the Site URL in Jira Cloud, the Exalate application and its functionalities may experience issues.



## Cause

Exalate relies on the original Site URL for its operations in Jira Cloud. When it's changed, it disrupts the connection and functioning of the Exalate application.

## Solution

If you have changed your Jira Cloud Site URL and are experiencing problems with Exalate:

### Product

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1. Revert the Site URL to its original value, if possible.

[Release History](#) ?

2. If issues still exist or reverting the URL is not an option, contact our support at

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[support@exalate.com](#).

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