

Creating an Area Path Filter Fails

Last Modified on 01/15/2026 2:52 pm EST

Problem

Sometimes when creating a Connection in Visual Mode in Azure DevOps and specifying the automatic sync method, the sync fails. It happens when you specify an **Area path** filter.

Filters

Select conditions to filter entities for synchronization:

Tags Tags ▾	Type Task x ▾	State State ▾
Priority Priority ▾	Area mariana\test	+ More

Cancel

Save

Cause

The issue occurs if the Area path specified in the Filters is a **child area** (e.g. 'Area\childarea'). Currently, the Automatic sync works for parent areas only.

Solution

New items that are added to the child area can be synchronized manually. To sync the item manually follow the steps below:

1. Open the Work Item in Azure DevOps.
2. Find the Exalate Sync panel and click **Exalate**.

TASK 49*

49 Work Item 1

Unassigned

0 comments

Add tag

State

To Do

Area

mariana\test

Reason

Added to backlog

Iteration

mariana

Description

This is a demo item

Discussion

L

Add a comment. Use # to link a work item, ! to link a pull request, or @ to mention a person.

Planning

Priority

2

Activity

Remaining Work

Exalate

Status: NOT SYNCHRONIZED

Exalate

Connect

3. Select a connection and click **Exalate**

Exalate

Exalate?

You are about to synchronize the issue 49.

Connection*


 azure-m_to_jcloud-m
 ▼

Product

[About Us](#)

[Release History](#)

[Contact Us](#)

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)

All the items that will be added to the parent area should be synced automatically with the correct Area path filter (i.e. 'Area').