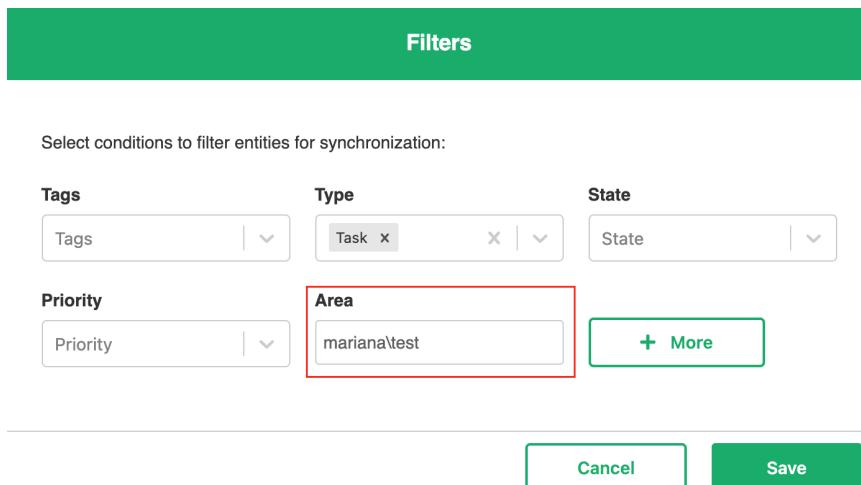


Creating an Area Path Filter Fails

Last Modified on 01/15/2026 2:52 pm EST

Problem

Sometimes when creating a Connection in Visual Mode in Azure DevOps and specifying the automatic sync method, the sync fails. It happens when you specify an **Area path** filter.



The screenshot shows the 'Filters' configuration page. At the top, there is a green header bar with the word 'Filters'. Below it, a sub-header says 'Select conditions to filter entities for synchronization:'. There are three main filter categories: 'Tags', 'Type', and 'State', each with a dropdown menu. Below these is a 'Priority' section with a dropdown menu. The 'Area' section is highlighted with a red box; it contains a text input field with the value 'mariana\test' and a 'More' button with a plus sign. At the bottom, there are 'Cancel' and 'Save' buttons, with the 'Save' button highlighted with a green box.

Cause

The issue occurs if the Area path specified in the Filters is a **child area** (e.g. 'Area\childarea'). Currently, the Automatic sync works for parent areas only.

Solution

New items that are added to the child area can be synchronized manually. To sync the item manually follow the steps below:

1. Open the Work Item in Azure DevOps.
2. Find the Exalate Sync panel and click **Exalate**.

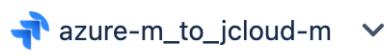
3. Select a connection and click **Exalate**

Exalate

Exalate?

You are about to synchronize the issue 49.

Connection*



Product Cancel Exalate

[About Us](#) ?

[Release History](#) ?

All the items that will be added to the parent area should be sync'd automatically with the correct Area path filter (i.e. 'Area').

[Security](#) ?

[Pricing and Licensing](#) ?

Resources

[Subscribe for a weekly Exalate hack](#) ?

[Academy](#) ?

[Blog](#) ?

[YouTube Channel](#) ?

[Ebooks](#) ?

Still need help?

[Join our Community](#) ?

[Visit our Service Desk](#) ?

[Find a Partner](#) ?