

# Proxy User Can't Create Attachments

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## Problem

Attachments do not synchronize for some of the issues.

### Error Details:

Proxy user can not create attachments

## Cause

The **Proxy User** does not have permission to add attachments.

## Solution

Make sure the Proxy User has permission to add attachments.

You can use [Jira Admin Helper](#) to set up proper permissions for the proxy user.

## Permission helper

Discover why a user does or does not have certain permissions...

User  Exalate  
Begin typing to find a user, leave blank for Anonymous user

Issue  RED-1 - test  
Begin typing to find an issue

Permission **Browse Projects**  
**Voters & Watchers Permissions**  
Manage Watchers  
View Voters and Watchers  
**Comments Permissions**  
Add Comments  
Delete All Comments  
Delete Own Comments  
Edit All Comments  
Edit Own Comments  
**Attachments Permissions**  
**Create Attachments**  
Delete All Attachments  
Delete Own Attachments  
**Time Tracking Permissions**  
Delete All Worklogs  
Delete Own Worklogs  
Edit All Worklogs

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