

Proxy User Can't Create Attachments

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Problem

Attachments do not synchronize for some of the issues.

Error Details:

Proxy user can not create attachments

Cause

The **Proxy User** does not have permission to add attachments.

Solution

Make sure the Proxy User has permission to add attachments.

You can use [Jira Admin Helper](#) to set up proper permissions for the proxy user.

Permission helper

Discover why a user does or does not have certain permissions...

User

Exalate

Begin typing to find a user, leave blank for Anonymous user

Issue

RED-1 - test

Begin typing to find an issue

Permission

Browse Projects

Voters & Watchers Permissions

Manage Watchers

View Voters and Watchers

Comments Permissions

Add Comments

Delete All Comments

Delete Own Comments

Edit All Comments

Edit Own Comments

Attachments Permissions

Create Attachments

Delete All Attachments

Delete Own Attachments

Time Tracking Permissions

Delete All Worklogs

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