

Can't install Exalate by Uploading .Jar File

Last Modified on 01/15/2026 2:57 pm EST

Problem

Error detail:

An unexpected error occurred. Refer to the logs for more information

Cause

The .jar file size is too big.

Solution

Copy the Download link address and install the app by pasting this link in the **Upload app - From this URL** field.

Upload app

Upload the .jar or .obr file for a custom or third party app here.

From my computer No file chosen

From this URL

This third party vendor has not provided a privacy policy or terms of use. Atlassian's Privacy Policy is not applicable to the use of this app.

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