

Local connection is Detected while Creating Connection between Different Jira On-premise Instances

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Problem

You have 2 Jira on-premise instances and you're trying to set up a Connection between them.

Error detail:

Cause

When the instances are created from the same back up they have the same server ID.

Exalate uses the server ID to detect the local connection type.

Solution

You need to update a table in the database.

The ^{Product} database table name is **NODE**.

Run the following query to change the ID.

```
UPDATE "AO_08F1AF_NODE" SET "INSTANCE_UID" = '<PICK A NEW UNIQUE IDENTIFIER>'
```

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