

# Project Key wasn't Set

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## Problem

When establishing a Connection in Basic Mode with the Exalate version lower than 5.2.0 on Jira on-premise, you will get the following error:

### Error detail:

Project key was not set

## Cause

Connections in Basic Mode were introduced in Exalate for Jira on-premise version 5.2.0.

Exalate pre 5.2.0 treats these connections incorrectly, due to a database discrepancy.

## Solution

There are two solutions to this problem:

### Product

- [Upgrade Exalate to the latest 5.2.0\( or at least 5.2.0 that includes basic connection functionality\)](#)
- [Delete the mode=BASIC line in the Relation database.](#)

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