

# The App Installation Can't be Finished

Last Modified on 01/15/2026 3:07 pm EST

## Problem

Error when installing the Exalate for GitHub.

## Cause

GitHub applications are hosted on a separate server, handled by the application vendor, therefore we host the Exalate App for GitHub on our own servers.

Additional resources need to be allocated to the server in order to resolve the error.

**Product**

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## Solution

Please contact our support at [support@exalate.com](mailto:support@exalate.com) to fix the error.

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