

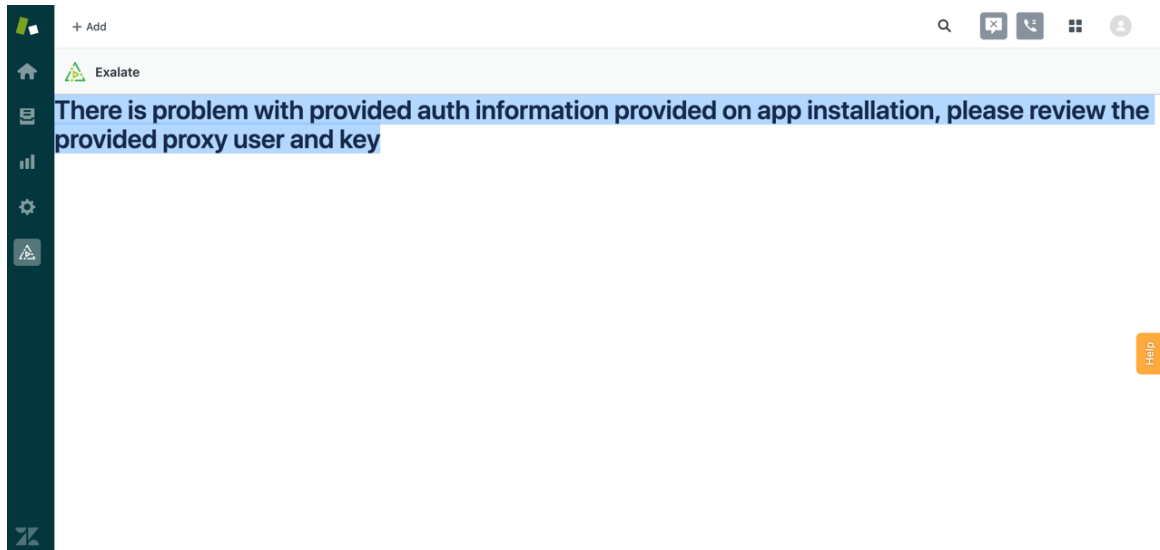
Couldn't Install Exalate for Zendesk

Last Modified on 01/15/2026 2:47 pm EST

Problem

Error detail:

Problem with provided auth information provided on app installation, please review the provided proxy user and key



Cause

The access token has been generated by another user. This causes an error.

Solution

Generate the Access Token by the Exalate Proxy User.

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