

Create Issue Error

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Problem

Error detail:

Could not create an issue

Cause

Trouble when creating an issue in Jira. Check possible responses 400 error responses in [Jira REST API](#).

Solution

Check the following details on your Jira settings:

- the Exalate User has access permission to the application and creates issue permissions.

Sync Rules Incoming sync for new issues (create processor), because of the following responses:

- is missing the required fields.
- [contains](#) invalid field values.
- [About Us](#) [Release History](#) [contains](#) fields that cannot be set for the issue type.
- [is for a subtask](#) when the option to create subtasks is disabled.

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