

Known Issue: Exalate isn't Displaying Correctly in IE 11

Last Modified on 01/28/2026 1:20 pm EST

Problem

Exalate configuration is not displaying correctly in Internet Explorer 11.

Cause

This is a known issue. The Exalate App is not supporting IE 11.

According to [GlobalStats](#), Internet Explorer is the least used browser. Therefore, we've decided to stop supporting this browser.

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Solution

Please use different browsers, such as Firefox, Safari, or Chrome.