

Issue Does Not Exist or You Do Not Have Permission to See it

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Problem

Synchronization is blocked by the following error:

Error detail:

Issue does not exist or you do not have permission to see it

Cause

Exalate was using the remote issue key to find out information about the local fields and this causes the error.

Incoming sync script

```
issue.key = replica.key
```

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Solution

Comment or remove the line: "issue.key = replica.key" from the Incoming script rules