Updating External Scripts to be Compatible with Exalate 5.2.2 Onwards

Last Modified on 01/20/2026 5:57 am EST

Tags: JIRA on-premise

Problem

When syncing Epics with Exalate for Jira on-premise, the stories are getting duplicated in case any transition errors occur.

Cause

There were some changes done to the Exalate code in release 5.2.2 and it is required to update the External scripts to avoid the duplication issue.

This will apply to an outdated version of supported scripts, including the following scripts:

- Epic.groovy
- IssueLinks.groovy
- SimpleSprintSync.groovy
- Status.groovy
- SubTask.groovy

Solution

> **Note**: For more information read the list of supported external scripts and update them accordingly.

Replace the following files with the latest versions:

- Update **Epic.groovy** to the most recent version at Epic.groovy.
- Update **IssueLinkSync.groovy** to the most recent version at IssueLinks.groovy
- Update **SimpleSprintSync.groovy** to the most recent version at SimpleSprintSync.groovy

> **Note**: For more information read How to synchronize sprints in Jira Server.

Product

About Us ⧉

Release History ⧉

Glossary ⧉

Accessibility ⧉

Security ⧉

Pricing and Licensing ⧉

- Update **Status.groovy** to the most recent version available at Status.groovy
- Update **SubTask.groovy** to the most recent version available at SubTask.groovy

Resources

Subscribe for a weekly Exalate hack ⧉

Academy ⧉

Blog ⧉

YouTube Channel ⧉

Ebooks ⧉

Still need help?

Join our Community ⧉

Visit our Service Desk ⧉

Find a Partner ⧉