

This mapping is not supported

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Problem

I can't map in-between in Exalate visual connection.

Cause

The visual mode supports a basic set of fields that can be mapped between instances.

You can map the fields of the following data types. For example:

- description - description
- summary-summary
- comments-comment
- attachments-attachment
- status- status
- assignee - assignee
- reporter- reporter
- issue type-issue type
- priority-priority
- description-summary
- text custom field - text custom field
- option custom field(single select) - option custom field(single select)
- text custom field - option custom field(single select)

Solution

Use a script rule to define the mapping of fields with different data types. Check [script rules examples](#) for more details.

Note: You can also request a new field mapping.

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