

How to Configure Sync Panel Viewing Permissions Using Component Filters

Last Modified on 01/15/2026 2:12 pm EST

SALESFORCE

This article describes how to configure Sync Panel component viewing permissions on a Salesforce object view, using the component's advanced filters.

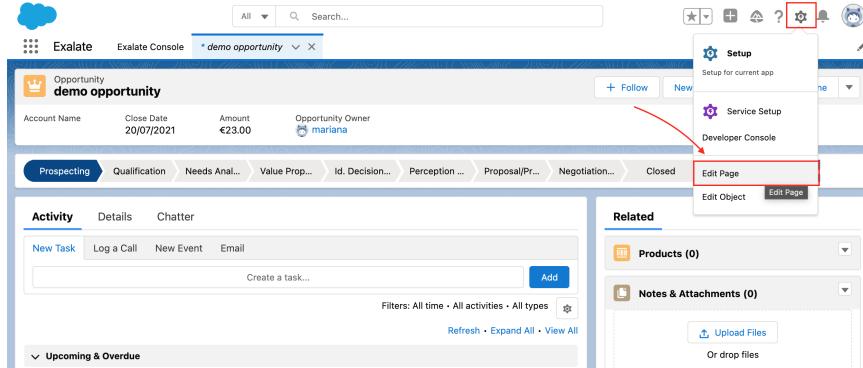
You might need to configure viewing permissions if the Exalate app has been installed for the Admins only. In this case, the users will not be able to use Exalate but the Sync Panel will still be visible to them, showing up the error message.

To avoid such situations, you can configure viewing permission for the Exalate Sync Panel component and hide it from specific groups of users.

1. Open a Salesforce object with the Exalate Sync Panel component on

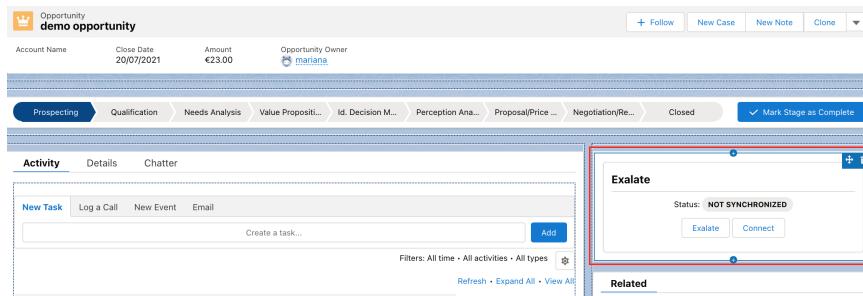
If you have not added a Sync Panel to any object yet, check out [How to add a Sync panel to Salesforce](#) first.

2. Click Setup icon > Edit page



You will be redirected to the Lighting App builder where you can manage the look of the certain object page by adding or removing components.

3. Click anywhere on the Exalate component area



4. Click Add Filter on the right sidebar

Analyze Activation... Save

Page > Exalate

Set Component Visibility

Filters

+ Add Filter

Exalate

Status: NOT SYNCHRONIZED

Exalate Connect

Related

Here you can add as many filters as you need to configure the component.

5. In the New Filter panel click **Advanced**

Filter Type

Record Field Device Advanced

* Field Select

* Operator

Value

Done

Page > Exalate

Set Component Visibility

Filters

1 New Filter

+ Add Filter

6. Click the **Select** button

Filter Type

Record Field Device Advanced

* Field Select

* Operator

Value

Done

Page > Exalate

Set Component Visibility

Filters

1 New Filter

+ Add Filter

7. Select a field type **User**

Select field

Select a field type, then a field. Labels followed by a ">" indicate that there are more fields available.

User ▾

- Device >
- User > **User**
- Permissions >
- Record >

8. Select Profile

Select field

Select a field type, then a field. Labels followed by a ">" indicate that there are more fields available.

User ▶ Profile ▾

- Nickname
- Phone
- Profile > **Profile**
- Role > **Profile**
- SAML Federation ID
- Start of Day
- State/Province
- Street

9. Select Name

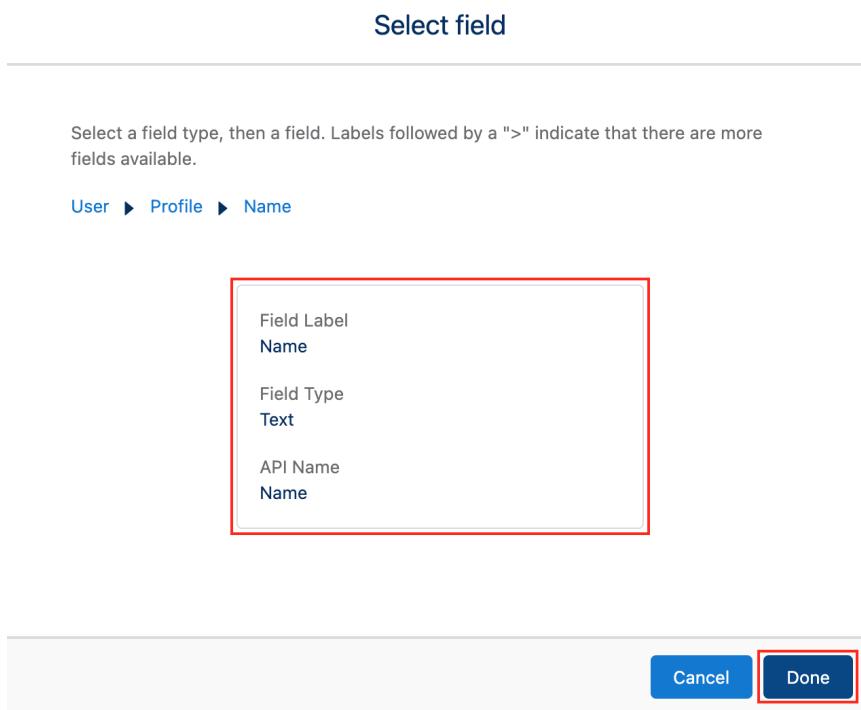
Select field

Select a field type, then a field. Labels followed by a ">" indicate that there are more fields available.

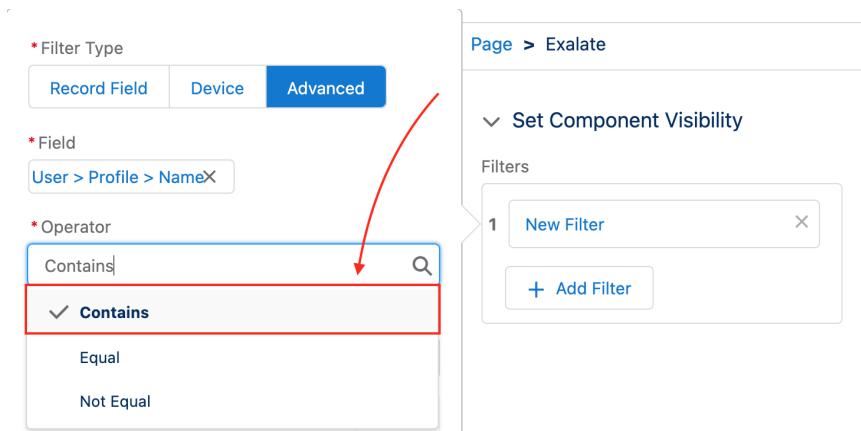
User ▶ Profile ▶ Name ▾

- Created By >
- Description
- Last Modified By >
- License Type
- Name > **Name**
- Usage Type
- User Type

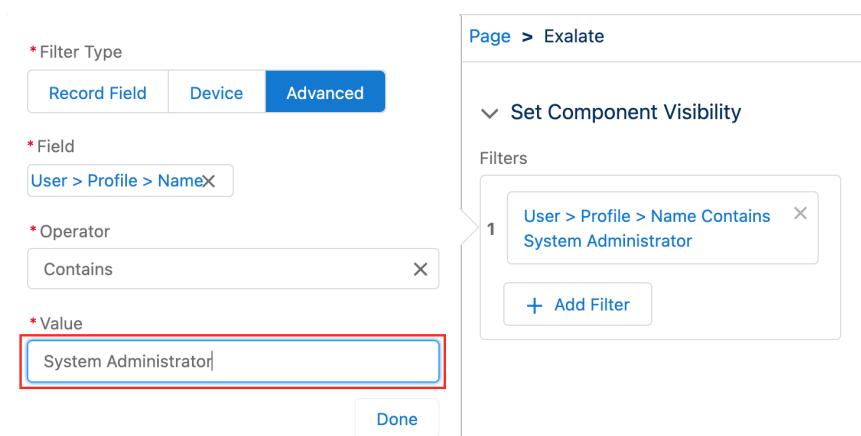
10. Review your selection and click **Done**



11. In the **Operator** field choose **Contains**

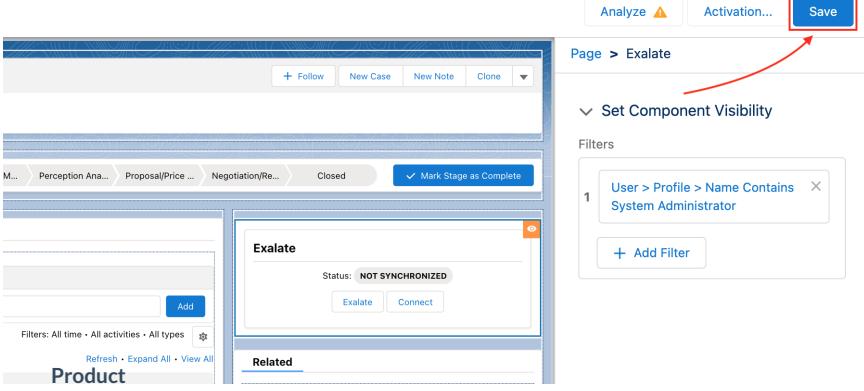


12. In the **Value** field type **System Administrator**



13. Click **Done**

14. Click a **Save** button on the top right corner of the page



The screenshot shows the Salesforce interface for managing objects. At the top, there are buttons for 'Analyze' (with a warning icon), 'Activation...', and a large blue 'Save' button. Below the top navigation, the page title is 'Page > Exalate'. A red arrow points to the 'Save' button. To the right of the title, there is a section titled 'Set Component Visibility' with a single filter: 'User > Profile > Name Contains System Administrator'. Below this, there is a 'Filters' section with a single filter: 'User > Profile > Name Contains System Administrator'. The main content area shows a list of objects, with the first one being 'Exalate' (Status: NOT SYNCHRONIZED). Below the main content, there is a sidebar with various links: 'About Us', 'Release History', 'Glossary', 'API Reference', 'Security', 'Pricing and Licensing', 'Resources', 'Subscribe for a weekly Exalate hack', 'Academy', 'Blog', 'YouTube Channel', 'Ebooks', and 'Still need help?' with links to 'Join our Community', 'Visit our Service Desk', and 'Find a Partner'.