

Jira Cloud - Version 5.12.0

Last Modified on 01/15/2026 1:32 pm EST

Released for Jira Cloud on May 27, 2024

In this release, we've made some improvements and resolved the following issues:

Bug fixes

- XLT-4767 - Support inline links format during the sync so that after synchronization it won't need reformatting.
- XLT-4768 - Support an unordered list format during the sync so that after synchronization it won't need reformatting.
- XLT-4769 - Support the numbered list format during the sync so that after synchronization it won't need reformatting.
- XLT-4912 - Exalate sends outgoing request for the same ticket that was successfully received.
- XLT-5150 - Step 3. Automate Sync is not marked as done if user already have Trigger.
- XLT-5145 - "Before we start" doesn't remain closed.
- XLT-5143 - Cache does not refresh in time to pick newly created custom fields.
- XLT-5124 - [BUG] Active connection tooltip is not centred in relation to the frame.
- XLT-5077 - Delegated Admin Access on Jira Cloud only provides access to limited connections and functionality.
- XLT-5003 - XSS scripts can be stored in the following field (Exalate by connection/Visual connection filters).
- XLT-4846 -Behavior of the Entity key fields are not consistent.

Improvements

- XLT-4941 - Getting Started Page UI enhancements.
- XLT- 5155 - "Hide Completed" button behaviour improvements.
- XLT-5067 - JC-ADO: Support inline attachments (images) during the sync.
- XLT-5066 - Replace support.idalko.com with licensegen.exalate.com as license generation service.
- XLT-5001 - Sprint entity type is getting 500 error if the URN is incorrect.
- [About Us](#) ¶ [Release History](#) ¶
- XLT-4992 - Http client to resolve RAM issues.
- [Glossary](#) ¶
- XLT-4602 - Redirect Users to Getting Started page.
- [API Reference](#) ¶ [Enhance In-Product Onboarding Experience.](#)
[Security](#) ¶

[Pricing and Licensing](#) ¶

[Resources](#)

[Subscribe for a weekly Exalate hack](#) 

[Academy](#) 

[Blog](#) 

[YouTube Channel](#) 

[Ebooks](#) 

Still need help?

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 