



# ServiceNow - Version 4.7.1

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**Released for** SERVICENOW on **Feb 05, 2020**

In this release, we've added support of different entities: case, problem, change request. Now you can [synchronize multiple entities](#).

## In this release

- SNOWNODE-69 - Investigate fields of Problems
- SNOWNODE-70 - Added possibility to sync a Problem from ServiceNow as a separate entity
- SNOWNODE-73 - Added possibility to sync a Change Request
- [Product](#)  
[About Us](#)  SNOWNODE-80 - Added possibility to sync a Support Case from ServiceNow
- [Release History](#)  SNOWNODE-108 - Improved default sync rules

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