

ServiceNow - Version 5.0.26

Last Modified on 01/15/2026 11:52 am EST

Released for SERVICENOW on **Oct 13, 2020**

Improved performance, made various UI improvements, and fixed bugs.

In this release

SNOWNODE-235	Fixed bug with priority not updated in customer cases
EXACOMP-687	Updated links in Getting Started
SNOWNODE-230	Improved performance by only polling entities that are already synced
EASE-5925	Fixed bug with httpClient.post() not working
EXACOMP-798	Improved UI for Triggers in remote instance URL
JIRANODE-3092	Visual mode is now unavailable for private connections
SNOWNODE-224	Entity type is now required when adding triggers
EXACOMP-731	Added link to Generate invitation for pending connections
EXACOMP-775	Updated UI for 30-day trial button
EXACOMP-819	Fixed bug where Exalate was shown as uninstalled if you input the incorrect destination instance URL
EXACOMP-800	Added hints on how to work with errors
EXACOMP-801	Updated user interface in the Initiate connection screen
EXACOMP-820	Updated error message when you input the incorrect destination instance url

EXACOMP-784	Fixed behaviour of Publish button for slower internet connection
EXACOMP-682	Updated the look of Subscribe to Exalate screen
EXACOMP-809	Changed style of the script editor
EASE-5917	Fixed bug with Epic name not syncing properly
JCLOUD-1449	Fixed bug with some comments shown as forever updated
EXACOMP-798	Improved UI for Triggers in remote instance URL
ADNODE-230	Improved app security
EXACOMP-708	Added hints on how to create your first connection
EXACOMP-781	Updated fonts in the Add trigger window

[Pricing and Licensing](#) ?

Resources

[Subscribe for a weekly Exalate hack](#) ?

[Academy](#) ?

[Blog](#) ?

[YouTube Channel](#) ?

[Ebooks](#) ?

Still need help?

[Join our Community](#) ?

[Visit our Service Desk](#) ?

[Find a Partner](#) ?