

# ServiceNow - Version 5.2.0

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**Released for** SERVICENOW on **Apr 30, 2021**

From now on, you can create Basic connections. With Basic connections, you can sync incidents. These connections are easy to set up and can be upgraded to Script connections to add more features. We also made a bunch of other improvements, bug fixes and UI updates.

## In this release

### Improvements






SNOWNODE-295	Now you can create Basic connections. They are easy to set up and sync all basic work item data. You can upgrade the connection to Script if you want to have more flexibility
EXACOMP-1054	Optimized the message API
EXACOMP-943	Improved app performance by reducing the memory consumption of the connection list
JIRANODE-3277	New sync now loads only after the previous one is completed

### Bug fixes

ADNODE-342	Fixed a bug where attachment sync was blocked with an "Unexpected error"
EXACOMP-1065	Fixed a bug where a redirect tab was not working
SNOWNODE-302	Fixed a bug where it wasn't possible to sync entities with Jira Server
SNOWNODE-309	Fixed a bug where the connection ID was shown instead of the connection name

EXACOMP-1109	Fixed a bug where generating a support.zip file crashed an instance
EXACOMP-1162	Fixed a bug where Documentation links were opened inside the UI
EXACOMP-1166	Fixed a bug for compatibility with older versions of Exalate for Jira on-premise
EXACOMP-1186	Fixed a bug when there was a white screen when clicking Go to remote
EXACOMP-1235	Fixed a bug where the long entity names were overlapping
JIRANODE-3253	Fixed a bug when one of two syncs was skipped after updating an entity from two different instances at the same time

## UI updates

<b>Product</b> <b>EXACOMP-1198</b> <a href="#">About Us</a>  <a href="#">Release History</a> 	Added a pop-up notifying that a connection already exists
<a href="#">Glossary</a>  <b>JIRANODE-3082</b> <a href="#">API Reference</a>  <a href="#">Security</a> 	Updated the message when removing the evaluation license

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