

Servicenow - Version 5.16.0

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AI-Generated Scripts Based on User Prompts

We're excited to introduce a powerful new feature in Exalate!

Now, you can generate scripts effortlessly using AI technology. With AI-Generated Scripts, users can create custom sync scripts by simply providing a prompt. This feature streamlines the script creation process, reduces manual coding efforts, and offers quicker, smarter script generation tailored to your needs. Whether you're a beginner or an advanced user, this new AI tool simplifies customization, allowing you to focus more on optimising your workflow.

Key Benefits:

- Faster script generation based on your input.
- Reduced manual coding and error-prone configurations.
- Tailored, intelligent responses for more efficient syncs.

New features:

- XLT-5574 - AI-Generated Scripts Based on User Prompts;
- XLT-5576 - Multiple interactions with AI Service;
- XLT-5782 - [AI-Service] Notification about prompt processing;
- XLT-5750 - Track and Store Script Status in AI Database;
- XLT-5575 - AI Feature Disclaimer.

Bug fixes

- XLT-5752 - GSP feature highlights half of the Entity Sync status screen;
- ~~XLT-5166~~ - Clean up by remote entity and Clean up all synchronisation info is available on [Clean-up Tools](#) page;
- ~~XLT-5202~~ - Sync entity.customKeys. doesn't work on create;
- ~~XLT-4528~~ - Comments are duplicated when syncing multiple issue with comments (SNOW).

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