

Zendesk - Version 5.0.12

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Released for ZENDESK on Apr 28, 2020

In this release, we've added the new experience of managing synchronization configuration from one instance if you are the administrator on both sides. Visual synchronization rules for Zendesk and Jira Cloud connections.

In this release

- ZENDESK-116 - Added visual connections between Jira cloud and Zendesk if you 're the administrator on both instances
- EASE-4562 - Improved custom fields sync using script rules
- ZENDESK-155 - Fixed the unexalate operation to work correctly
- EXACOMP-495 - Fixed the problem with syncing issues from the issue status sync page
- ZENDESK-119 - Added startup loading message
- ZENDESK-99 - Improved security - now the app can be configured only by Zendesk administrator
- EXACOMP-492 - Improved user interface text

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