Zendesk - Version 5.0.24

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Released for ZENDESK on **Nov 16, 2020**

In this release, we introduced new admin verification in Visual mode connections. From now on, it uses OAuth, which improves security. Moreover, you can now sync data between different Exalate versions, starting from 5.0.0. We also made a bunch of UI updates and bug fixes.

In this release

Improvements

ZENDESK-232	From now on, admin verification in Visual mode uses OAuth. This improves app security. Also, if you complete admin verification once, you won't need to complete it again
EXAEDIT-873	You can now create Visual mode connections between any Exalate version that supports Visual mode. This works for all versions after 5.0.0
EXAEDIT-998	Added possibility to configure scope matching in the remote instance
SNOWNODE-250	Items in the Entity type dropdown load faster
JCLOUD-1491	Improved triggers performance
EXACOMP-878	Added a filter by issues in the Errors tab
EXACOMP-877	Improved trigger synchronization for Incoming sync scripts

Bug fixes

ZENDESK-278	Fixed bug with comments being duplicated
ZENDESK-276	Fixed bug with sync being stuck when performing an advanced Bulk Connect
EXACOMP-901	Fixed problem when instance could crash after generating a support.zip file
EXACOMP-897	Fixed bug with deactivating connections being added to sync queue

EXACOMP-885	Fixed issue with attachments not syncing between private and public instances
EXACOMP-854	Fixed bug with Errors page being shown in the Entity sync status page

UI updates

EXAEDIT-1091	Added information about entities accessible to users in Visual mode connections
EXAEDIT-1075	Added a Revoke remote access button for Visual mode connections. It removes connection access from the remote user
EXAEDIT-952	Added a notification on how to proceed if your Exalate versions are not compatible
EXACOMP-895	Fixed button positioning in the Errors section
EXACOMP-886	Depending on the error type, the Resolve and retry button could be named as Dismiss
EXACOMP-882	Rules is now the default tab in the Edit connection screen
EXACOMP-853	Added a progress indicator when you download a support.zip file
EXACOMP-844	Added various filters for the Sync Queue: • by connection • by local issue key • by remote issue key
EXACOMP-836	Added an introduction message when there are no triggers created