

Zendesk - Version 5.0.21

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Released for ZENDESK on Sep 11, 2020

Various user interface improvements and bug fixes.

In this release

- ZENDESK-234 Updated the retry mechanism to reduce the amount of sync errors
- ADNODE-184 Fixed bug with instances crashing when deleting connections
- EXACOMP-705 Added Go to remote button after copying invitation code
- EXAEDIT-1009 Fixed bug where large JQL queries were cut off for triggers
- EXACOMP-682 Updated UI in the payment section
- EXAEDIT-1059 Fixed error with project not loading when creating connection through visual mode
- EXAEDIT-991 Updated text in Delete Trigger, Bulk Exalate, Bulk Unexalate, and other confirmation screens
- EXACOMP-638 Fixed formatting of windows with action buttons
- EXACOMP-644 Fixed formatting of pages in the bottom of the Connections tab
- JCLOUD-1420 Fixed bug with a mapping error being displayed as a "missing description" error
- EXAEDIT-832 Added access to license agreement from the Getting Started tab
- EXACOMP-733 Fixed bug when other tabs except License Details weren't accessible with the network license
- EXACOMP-731 Added link to Generate invitation section from connections with Pending status
- EXACOMP-645 Fixed bug where filter by connection was not saved after pressing Refresh in the Errors tab
- EXAEDIT-1015 Added links to a JQL reference from the Connection, Edit Connection, and Add Trigger sections
- EXACOMP-734 Added identification of nodes for license enforcement
- JIRANODE-3032 Updated information in the Support tab
- EXACOMP-713 Fixed bug when Delete connection button was not responsive for slow connections
- JIRANODE-2779 Added a notification when a clean-up has started after pressing Clean up in the Clean-up tools
- EXACOMP-728 Added progress indicator for actions that have a longer loading time

- **EXACOMP-727** Fixed bug with menus not showing after adding a license to an unlicensed copy
- **EXACOMP-726** Fixed problem with loading a support .zip file when syncing a lot of issues
- **ZENDESK-235** Fixed issue when syncing comments between Zendesk and Jira Cloud
- **ZENDESK-165** Added fields of User type
- **ZENDESK-231** Fixed bug with error messages displaying the email of the remote instance

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