

Zendesk - Version 5.0.28

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Released for ZENDESK on Jan 15, 2021

In this release, we implemented lazy comments. We also made various bug fixes and UI updates

In this release

Improvements

ZENDESK-304	Implemented lazy comments
EXACOMP-982	JWT token expiration is now logged as WARN
EXACOMP-979	Improved performance by reworking the data storage mechanism
EXACOMP-972	Implemented lazy loading. This improves performance by not overloading memory with data

Bug fixes

EASE-6739	Fixed bug with performance issues in connections between Zendesk and Jira Cloud
ZENDESK-301	Fixed bug with the successful verification screen appearing after refreshing a page
ZENDESK-306	Fixed bug where attachments were duplicated in connections between Zendesk and Jira Cloud
JCLOUD-1504	Fixed bug with visual mode connections being stuck
EXACOMP-981	Fixed bug where expired licenses were shown as valid
EXACOMP-922	Fixed bug with pop-up alignment when going to an error from the Connections tab
SNOWNODE-275	Fixed bug where only one entity was shown as synced in Bulk Connect operations

EXAEDIT-1182	Fixed bug with the filter in Sync Queue working incorrectly
EXAEDIT-1186	Fixed bug with license limitations showing incorrectly in Bulk Exalate
EXACOMP-678	Fixed bug where project name wasn't shown if disabling a Visual mode connection
ZENDESK-297	Fixed bug where accepting permissions took a long time in Visual mode connections

UI updates

EXACOMP-285	Updated the look of the License Details section
EXACOMP-787	Updated the notification after making a Bulk Connect
EXACOMP-964	Bulk Connect and Triggers tabs load faster
EXACOMP-621 <small>About Us</small>	Removed the template selection for Script mode connections
EXAEDIT-1031 <small>Release History</small> <small>Glossary</small> <small>API Reference</small> <small>Security</small>	Fixed alignment of checkboxes in the Add mapping section of Visual mode connections

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