

Zendesk - Version 5.6.0

Last Modified on 01/15/2026 10:57 am EST

Released for ZENDESK on **August 30, 2023**

In this release, we've added some improvements and bug fixes.

In this release

Improvements

- XLT-3149 Change buttons on Getting Started screen.
- XLT-3807 Security improvement.
- XLT-3870 When configuring script connection I want to use Monaco as IDE so I can operate scripts more effectively.
- XLT-3920 When working with script connection sync rules I want to expand script editor so I can easily write scripts.
- XLT-3945 When working with script connection sync rules I want to switch between dark/light themes.

Bug fixes

- XLT-772 "Sync existing attachments?" option is missing in Advanced options on the sync panel.
- [About Us](#) [?] XLT-2126 Some comments are being duplicated.
- [Release History](#) [?] XLT-3640 Not possible to see full tracker name on side bar menu.
- [Glossary](#) [?] XLT-3994 Redacting comment adds one more comment on the remote side.

[API Reference](#) [?]
[Security](#) [?]

[Pricing and Licensing](#) [?]

Resources

[Subscribe for a weekly Exalate hack](#) [?]

[Academy](#) [?]

[Blog](#) [?]

[YouTube Channel](#) [?]

[Ebooks](#) [?]

Still need help?

[Join our Community](#) [?]

[Visit our Service Desk](#) [?]

[Find a Partner](#) [?]