

Zendesk - Version 5.26.0

Last Modified on 01/15/2026 10:47 am EST

Released for Zendesk on June 24th, 2025

In this release, we've resolved the following issues and implemented improvement:

Bug fixes

- XLT-6621 – Fixed 404 error when booking a call with an expert;
- XLT-6617 – Corrected license deactivation issue on Jira Server;
- XLT-4084 – Corrected issue count reporting in sync events;
- XLT-3207 – Prevented duplicate comment syncing with attachments.

Improvements

- ~~XLT-6710~~ – Improved visibility of all active integrations in the UI;
- ~~XLT-6798~~ – Optimized syncing by caching relevant API calls;
- ~~XLT-6704~~ – Implemented retry backoff for network errors;
- ~~XLT-6701~~ – Added script tracking for encrypted connections.

[Product](#)

[About Us](#)

[Release History](#)

[Glossary](#)

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)