Zendesk - Version 5.26.0

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Released for Zendesk on June 24th, 2025

In this release, we've resolved the following issues and implemented improvement:

Bug fixes

- XLT-6621 – Fixed 404 error when booking a call with an expert;
- XLT-6617 – Corrected license deactivation issue on Jira Server;
- XLT-4084 – Corrected issue count reporting in sync events;
- XLT-3207 – Prevented duplicate comment syncing with attachments.

Improvements

- XLT-6710 – Improved visibility of all active integrations in the UI;
- XLT-6798 – Optimized syncing by caching relevant API calls;
- XLT-6704 – Implemented retry backoff for network errors;
- XLT-6701 – Added script tracking for encrypted connections.