

# Zendesk - Version 5.27.0

Last Modified on 01/15/2026 10:47 am EST

**Released for Zendesk on July 23rd, 2025**

## [? Access Trend Dashboard from the Exalate Console](#)

Exalate administrators can now securely access a dedicated trend dashboard directly from the UI. This dashboard provides insights into synchronization activity over time, helping admins monitor and understand their node's performance. The link opens in a new tab and is available only to authorized users. More details [here](#).

In this release, we've resolved the following issue and implemented improvement:

## Bug fixes

- [XLT-6880 - Sync Fails Due to Alphanumeric Comment ID Parsing.](#)

[About Us](#) [?](#)

[Release History](#) [?](#)

[Glossary](#) [?](#)

## Improvements

- [XLT-6852 - Trend dashboard for Exalate.](#)

[Security](#) [?](#)

[Pricing and Licensing](#) [?](#)

[Resources](#)

[Subscribe for a weekly Exalate hack](#) [?](#)

[Academy](#) [?](#)

[Blog](#) [?](#)

[YouTube Channel](#) [?](#)

[Ebooks](#) [?](#)

**Still need help?**

[Join our Community](#) [?](#)

[Visit our Service Desk](#) [?](#)

[Find a Partner](#) [?](#)